

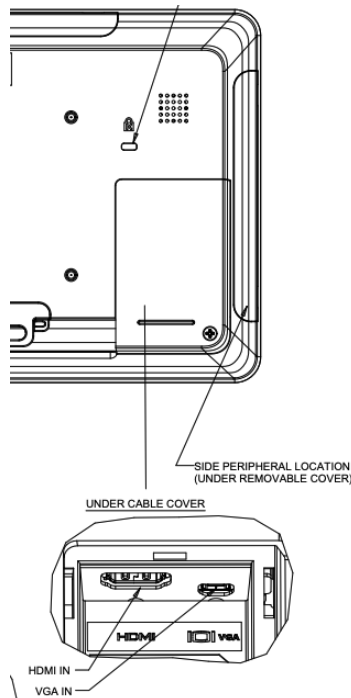
How to connect a 1002L to an ELO POS via USB-C port

The new Elo POS has the capability to connect an external monitor using the USB-C integrated for video services, one of the most popular monitors to connect to the POS is the model 1002L (PN E045337)

The 1002L come with 2 different configurations, the newest one has the USB-C port available and doesn't require any additional setting or change, using the included cable USB-C to USB-C can be connected for video services with no issues.



The older 1002L version doesn't have USB-C port and on the right side has only the HDMI port and micro-VGA



This monitor can be also be connected to the Elo POS using a cable USB-C to HDMI; Elo has qualified USB-C to HDMI adapters listed below:

- Uni USB-C to HDMI Cable (4K@60Hz) – 3ft/6ft
- Cable Creations USB-C to HDMI cable (4K@60Hz) – 6ft
- Cable Matters USB-C to HDMI cable (4K@60Hz) – 6ft
- UGREEN USB-C to HDMI cable (4K@60Hz) – 6ft

Please go to your local retailers to purchase these cables.

In addition, for this configuration please enter the BIOS menu and select Advanced → USB Configuration → USB type C setting. Then change the setting to DP 4 Lanes + USB 2.0 to make USB-C to HDMI adapter work



For Touch services both models will require the regular USB-A to USB-b type cable.

If you have any additional question please contact us at +1-865-329-7869 or write us at Elotech@elotouch.com