



**Executive Summary**

This technical paper defines the permissions for users within EloView.

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**User**

- READ
  - Access the “Manage Users” option in the Accounts dropdown
  - View the Users List for the account
- WRITE
  - Set up a user with e-mail notifications
  - Edit a user’s permissions
- CREATE
  - Invite new users by e-mail on the “Manage Users” page, including setting their permissions
- DELETE
  - Delete a user

**Devices**

- READ
  - View the Dashboard
  - View Devices (including results from filtering)
  - View device details (Details, Settings, Whitelist, Peripheral Configuration, Reboot Timer, Apps)
  - Generate reports from Devices page (must have filter read permission to customize columns of report)
  - View “Logs Available” (if there are any) on the Software tab
  - View how many devices each content has been deployed to in the Contents Deployment tab under Activity (also requires content read permission)
- WRITE
  - Add a device / devices to a device group (also requires device group write permission)
  - Delete a device from a group (also requires device delete and device group write permissions)
  - View and/or edit the control panel password
  - View and/or edit the restriction access password (if there is one)
  - Check for / Apply software updates to a device
  - Reboot device / devices
  - Upload logs in the Software tab
  - View / Change device serial number
  - Edit device details (Details, Settings, Whitelist, Peripheral Configuration, Reboot Timer, Apps)
  - View / Edit device details for a given filter (also requires filter write permission)
  - Select all / multiple devices on Devices page
- CREATE
  - Add a new device
- DELETE
  - Delete a device
  - Delete a device from a group (also requires device write and device group write permissions)
  - Delete a device group and all of its devices (also requires device group delete permission)
  - Delete logs that have been uploaded in the Software tab (if there are any)



### **Enterprise Reset**

- ALL
  - Reset device / devices, including removing all downloaded content and resetting all device settings (also requires device write permission)

### **Device Groups**

- READ
  - View Device Groups and the details of the Device Group (including results from device group filter)
  - View the following device group details: Settings, Contents on Group, Whitelist, Reboot Timer, Peripheral Configuration, and Apps tabs of the Device Group page
- WRITE
  - Add one or more devices to a device group (also requires device write permission)
  - Edit the following device group details: Settings, Whitelist, Reboot Timer, Peripheral Configuration, and Apps
  - View the Control Panel password for a device group
  - Check for / Apply software updates to a device group
  - Delete a device from a device group (also requires device delete and device write permission)
- CREATE
  - Add / create a new device group
  - Add / create a new sticky filter for a device group
- DELETE
  - Delete a device group (only the group itself, not the devices within the group)
  - Delete a device group and all of its devices (also requires device delete permission)
  - Delete a filter from a device group

### **Content**

- READ
  - View which content is deployed to which devices (also requires device read permission)
  - View available apps in App Library
  - View default content for single device, group, etc (also requires content deploy read permission)
  - View current content and its status (also requires content deploy read permission)



- View “Contents” section – including available Apps in the App Library, current contents and their status, etc
- WRITE
  - Edit content (including name, description, etc)
  - Edit an existing bundle (including name, description, rearranging content, etc)
- CREATE
  - Add new content to the App Library
- DELETE
  - Delete existing content, including bundles (note that when the content is deployed to a device / devices, this action would also require content deploy delete permission)

### **Download**

- ALL
  - Download content (APKs, Media, Bundles, etc)

### **Filters**

- READ
  - View filters and sticky filters available for searching devices, accounts, etc
- WRITE
  - View / Edit details of devices returned when a filter or sticky filter is applied (also requires device write permission)
- CREATE
  - Create a new filter for searching devices
  - Create a new sticky filter
  - Create a new filter for searching accounts
- DELETE
  - Delete existing filter (accounts, devices, etc)

### **Account**

- READ
  - Access the “Account Settings” option in the Accounts dropdown
  - View the following Account Settings: Details, Settings, Whitelist, Reboot Timer, Customize, SAML, Apps



- WRITE
  - Edit the following Account Settings: Details, Settings, Whitelist, Reboot Timer, Customize, SAML, Apps
  - Check for / Apply Software Updates for the Account (also requires device write permission)
  - View Control Panel password
  - View Access Restriction Password (if there is one)
  - Reboot Devices
  - Perform an Enterprise Reset on device / devices (also requires device Enterprise Reset permission)
  - Apply default content
    - if default content already exists, also requires content deploy write permission
    - when there is no current default, also requires content deploy create permission

### **Content Deploy**

- READ
  - View the Account's default content in "Account Settings" (also requires content read permission)
  - View Device Group's default content (also requires content read permission)
  - See default application for device / device group (also requires content read permission)
  - See device's current content and status (also requires content read permission)
- WRITE
  - Deploy content (APK, WebApp, Media, Attract, Bundle) to a device / device group that already has content (Note that content deploy create permission is required when a device / device group does not currently have any content)
  - Change content on a device / device group
  - Publish a schedule under Scheduled Contents section
  - Apply new default content *when there is already default content set* (also requires account write permission)
- CREATE
  - Deploy content (APK, WebApp, Media, Attract, Bundle) to a device / device group that does not currently have any content (Note that content deploy write permission is required when a device / device group already has content)



- Apply new default content *when there is not already default content* on the device / device group (also requires account write permission)
- DELETE
  - Delete content when it is already deployed on a device / device group (also requires content delete permission)

### **Serial Number Coupling**

- READ
  - View device serial numbers
- WRITE
  - Edit device serial numbers (also requires device write permission)
- CREATE
  - Edit device serial number when the device is locked
- DELETE
  - Delete a serial number from a device

### **Scheduled Contents**

- READ
  - View Scheduled Contents
- WRITE
  - N/A
- CREATE
  - Create a new content schedule
  - Duplicate an existing content schedule
- DELETE
  - Delete an existing content schedule

### **Roles**

- READ
  - View the “Roles” tab on the “Manage Users” page
- WRITE
  - Edit an existing role on the “Roles” tab of the “Manage Users” page (role name, which permissions are included, etc)



- CREATE
  - Add a new role on the “Roles” tab of the “Manage Users” page
- DELETE
  - Delete a role on the “Roles” tab of the “Manage Users” page

### **Sub Accounts**

- READ
  - Access the “Manage Accounts” option in the Accounts dropdown
- WRITE
  - Edit an account on the “Manage Accounts” page including: account name, contact person, phone, e-mail, address, max # devices, and account status (disabled vs enabled)
  - Jump into an account on the “Manage Accounts” page (as if you were that user)
- CREATE
  - Create a new account on the “Manage Accounts” page
- DELETE
  - Delete an account on the “Manage Accounts” page

### **Support User Action**

- READ
  - View “Support User Action” option in Accounts dropdown
- WRITE
- CREATE
- DELETE