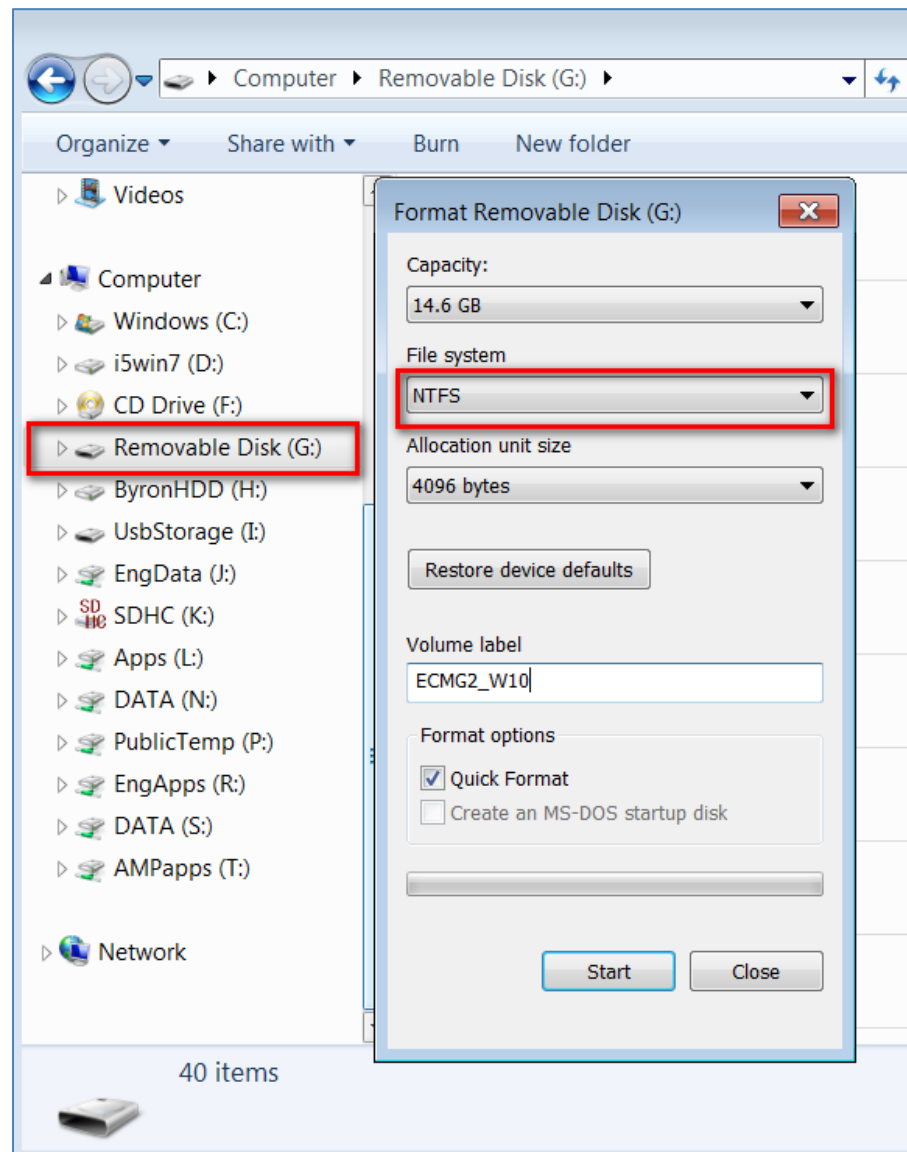


Executive Summary

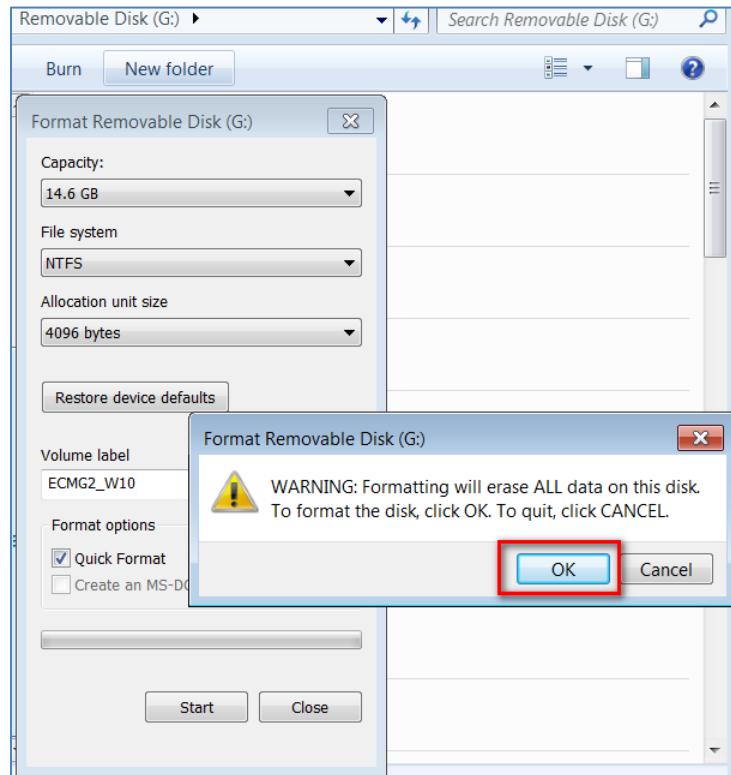
This procedure explains how to format a USB flash drive and use an .iso image to image or re-image an Elo AIO/ECM system.

Steps:**1. Prepare your USB flash drive (must be 16GB or larger)**

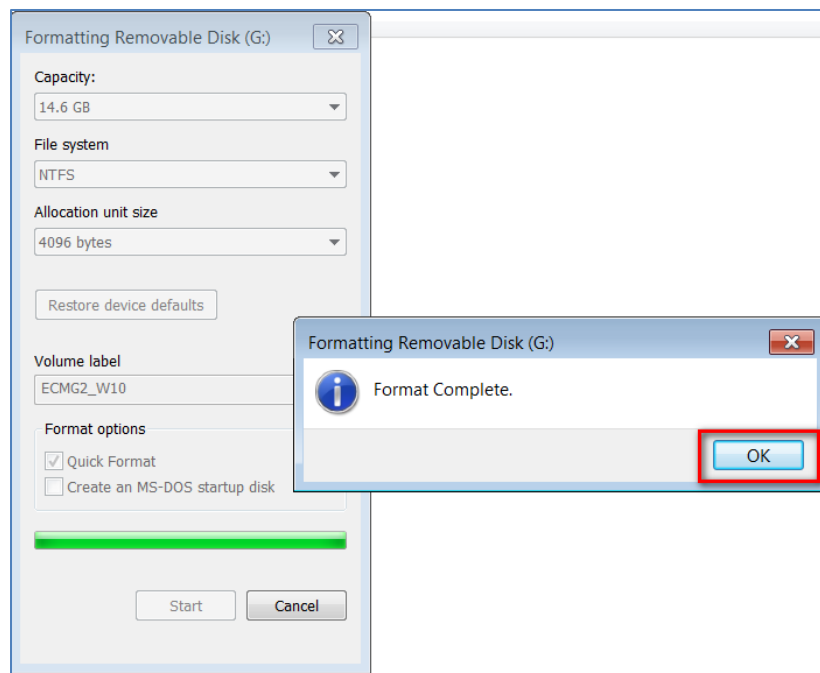
- a. Connect USB flash drive to Windows computer.
- b. Use Windows File Explorer to navigate to the USB flash drive.
- c. Right click on the USB flash drive and choose **Format**.
- d. Select **NTFS** from the drop-down menu.
- e. Change the **Volume label** to desired name (we changed ours to **ECMG2_W10**)
- f. Select **Quick Format**
- g. Choose **Start**



- h. A dialog box will appear warning that ALL data will be erased. Choose **OK**

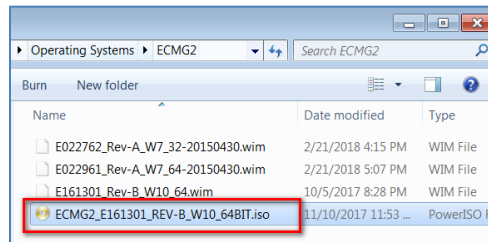


- i. Formatting should just take a minute or two. When finished, choose **OK**

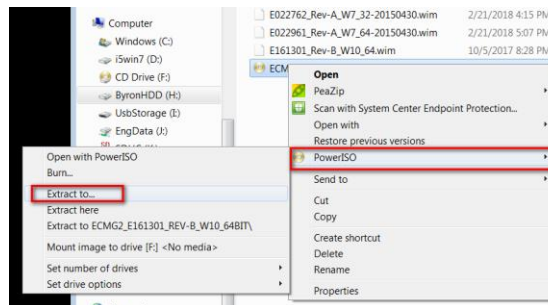


2. Using Windows Explorer, navigate to the location where you downloaded the .iso

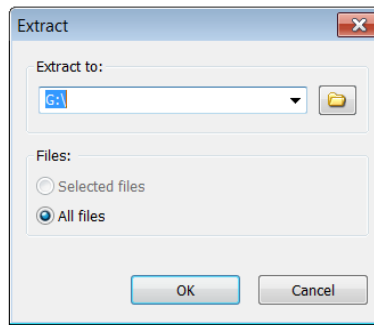
- a. Right click on the .iso file.



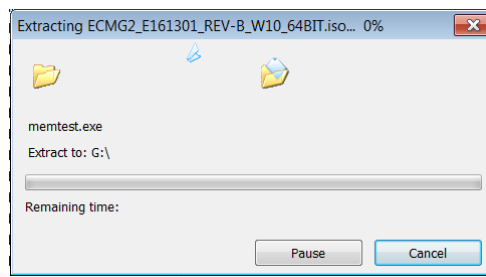
- b. Choose your ISO utility (we use [PowerISO](#)) from the right-click menu and choose **Extract to...**



- c. Choose the USB flash drive that you just formatted.



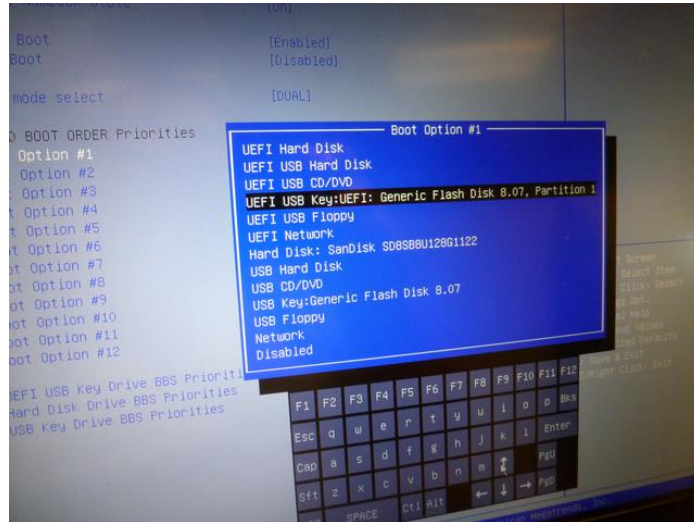
- d. The files will begin extracting to the flash drive. This may take 30 minutes to complete.



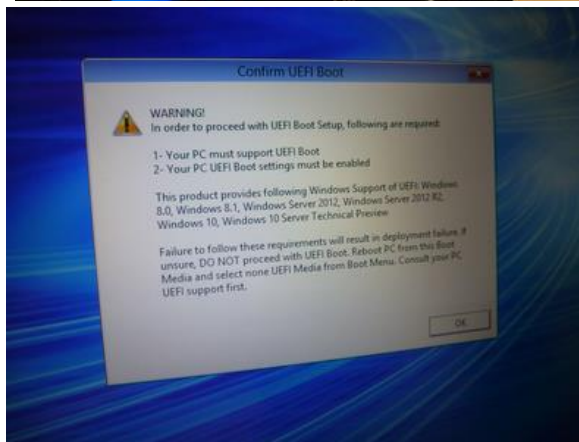
- e. When extraction is finished, close the .iso utility and remove the USB flash drive.

3. Insert USB flash drive into a USB port on the Elo AIO/ECMG computer.

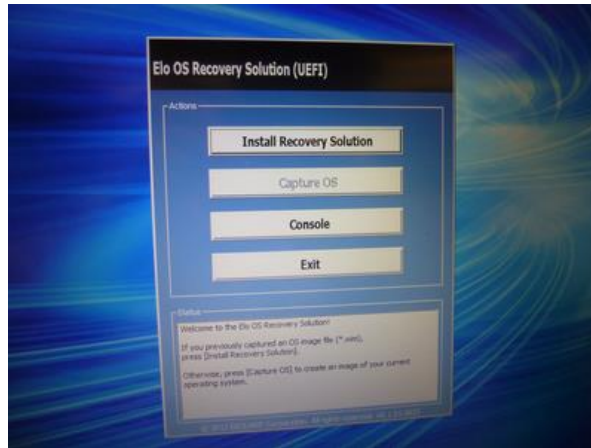
- Startup up the computer.
- When the **Setup icon** appears in the upper right corner, touch it to enter BIOS.
- Navigate to the **BOOT** section and make the USB flash drive the **#1 BOOT device**.



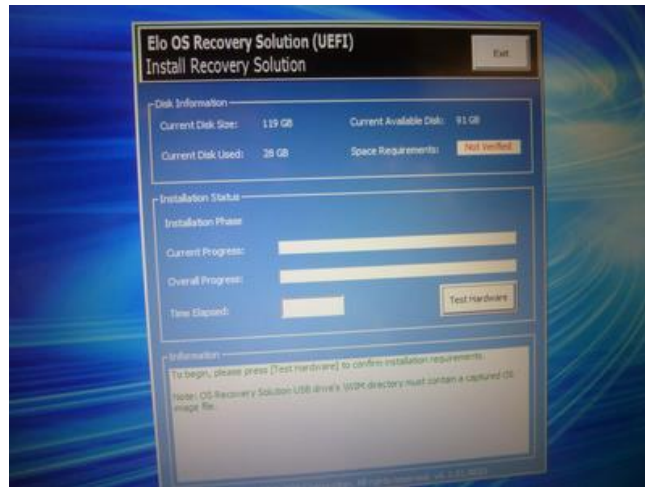
- Go to the **Exit tab** and choose **Save Changes and Exit**.
- Computer will boot up to the splash screen. Then a confirmation box will appear asking if you are sure? Press **OK** to continue.



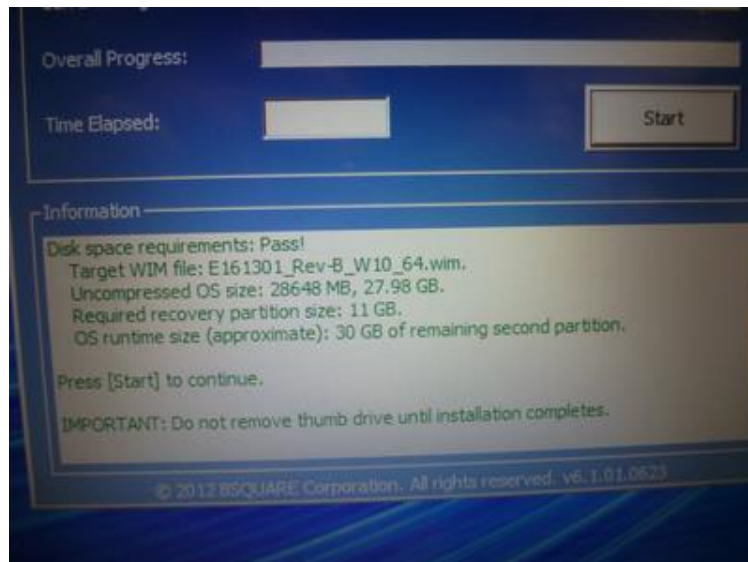
- f. Choose **Install Recovery Solution**.



- g. Choose **Test Hardware**.



- h. You should receive a message stating that the test passed. Choose **Start**



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- i. A dialog box will appear asking you to confirm the install recovery solution. Choose **YES**



- j. Recovery should then begin. Be patient, it may take 30-45 minutes to complete. When completed, remove USB flash drive.