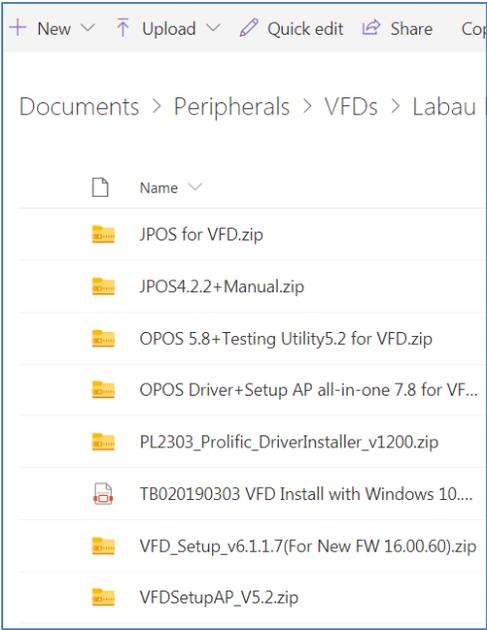


Executive Summary

This procedure explains how to install the 2x20 Rear Facing Customer Display (VFD) on Elo products running on Windows 10 Operating System.

Steps:

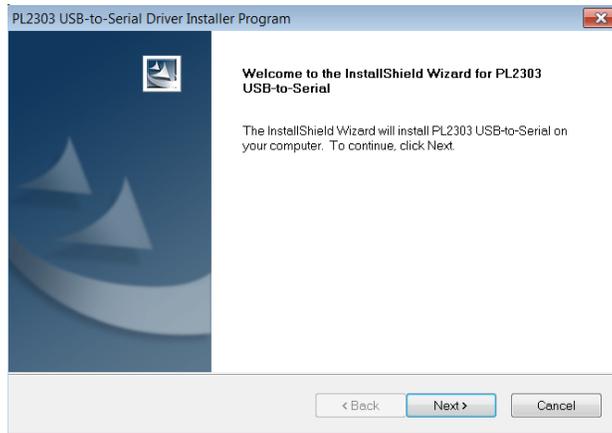
1. Do NOT connect the VFD to the monitor until indicated in **step #8**
2. Download the VFD Customer Display files from the following url:
<https://elotouch.sharepoint.com/:f:/s/KnoxvilleTechnicalServices/EpEXUqvXv31EmstSuWHK-v4BX5YUhhRlcRYt5kDDLQHRQg?e=UaYX8v>
3. The below files will be in that location:



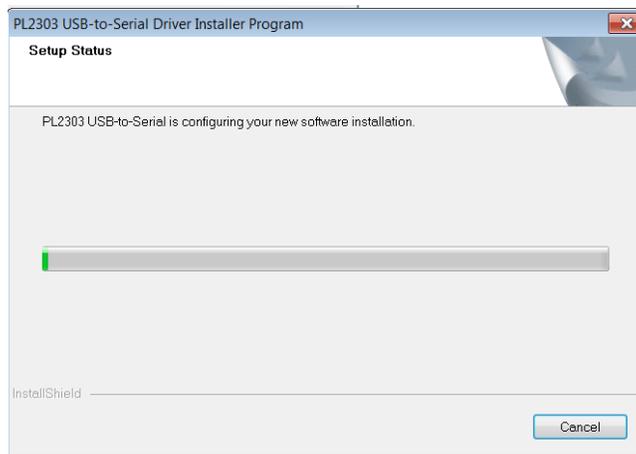
4. Unzip the **PL2303_Prolific_DriverInstaller_v1200.zip** and double click the **PL2303-Prolific_DriverInstaller_v1200.exe**

Name	Type
PL2303 Windows Driver Manual v1.20.0.pdf	Adobe Acrobat Document
PL2303_CheckChipVersion_v1006.exe	Application
PL2303_DriverInstallerv1.20.0_ReleaseNote.txt	Text Document
PL2303CheckChipVersion_ReadMe.txt	Text Document
PL2303-Prolific_DriverInstaller_v1200.exe	Application

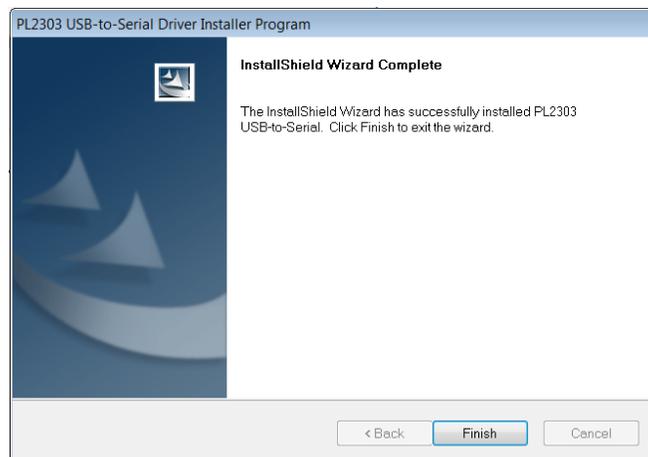
5. Choose **Next**



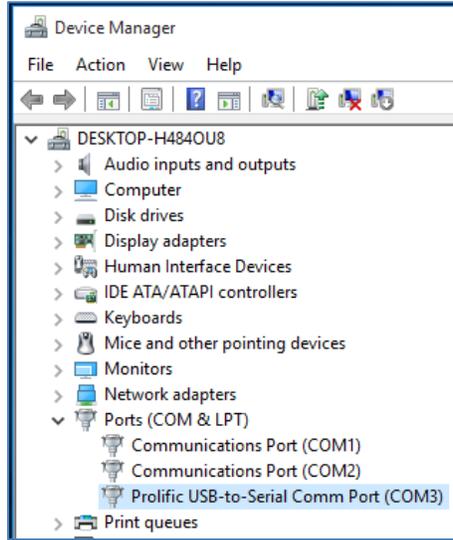
6. The driver will then begin installing. It typically finishes in less than a minute.



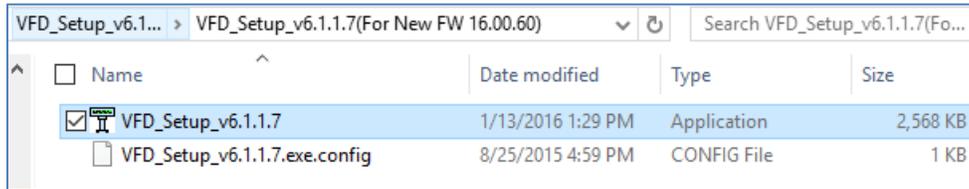
7. Click Finish



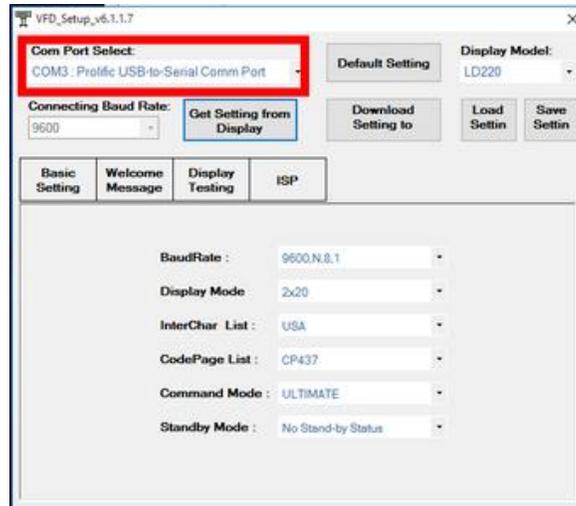
8. Shutdown the computer. While it is shutdown, **connect the VFD to the monitor.**
9. Once computer boots back up, Windows will finish installing the VFD.
10. You should now be able to go into Windows Device Manager and find the **Prolific USB-to-Serial Comm Port** listed. Make note of the **COM number**, this is what you will use to setup the VFD.



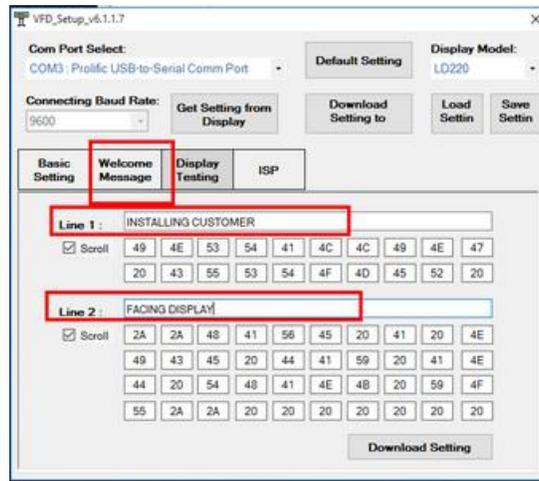
11. Unzip the **VFDSetup_v6.1.1.7** file to a folder and run the **VFD_Setup_v6.1.1.7.exe** from the unzipped folder.



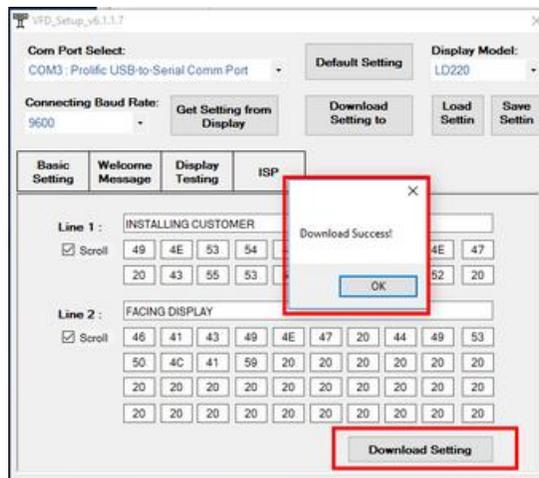
12. Choose the newly created virtual comport from the Com Port Select dropdown.



13. Click on the **“Welcome Message”** section and change **Line 1** and **Line 2** whatever you desire.



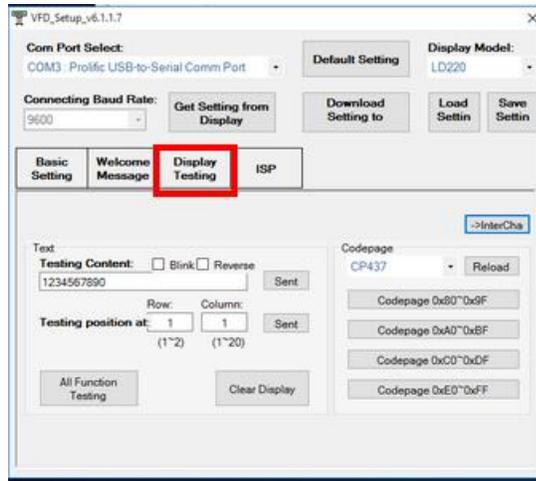
14. Click on the **“Download Setting”** button and you should receive a dialog box indicating **Download Success.**



15. You should be able to see your new message displayed on the VFD.



16. To further test the VFD you can go into the Display Testing section and try some of the tests.



17. You can also go into the ISP section and save different messages.

