

WINDOWS 10 SCALING TOUCH ALIGNMENT ISSUE	TB000003	REV. B	

Executive Summary

Windows 10 has individual display scaling capabilities. If a customer changes the scaling through these settings, there may be issues when trying to calibrate the touchscreen. This tech bulletin describes the settings and what to do if an issue arises.

Process:

 Windows 10 Display Scaling is accessed here: Start > Settings > System > Display > Scale and layout

← Settings	
ය Home	Display
Find a setting	Select and rearrange displays
System	Select a display below to change its settings. Some settings are applied to all displays.
🖵 Display	
4≬ Sound	
Notifications & actions	1 2
J Focus assist	
O Power & sleep	
📼 Storage	Identify Detect
Tablet mode	
H Multitasking	Color
Projecting to this PC	Night light
X Shared experiences	Night light settings
> Remote Desktop	Scale and layout
O About	Change the size of text, apps, and other items
	100% (Recommended)
	125%
	150%
	175%
	Orientation
	Landscape \lor
	Multiple displays

2. If the above settings are increased, there is a potential of the touch calibration targets showing off position. If this happens the customer would need to go into the above settings and set to 100% and then try aligning the touchscreen.