

# Installing Serial Port Drivers For Elo B/C Series AIO Products



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This procedure explains how to install or update the comport drivers for Elo AIO products (B/C Series). NOTE: The comports on the B and C series are not true comports, they are virtual comports (USB to Serial). If someone has purchased one of these units with NO Operating System installed or if they have wiped out their OS and need the comport drivers, they need to go to the Elo website on the [current driver download page](http://www.elotouch.com/Support/Downloads/dnld.asp), <http://www.elotouch.com/Support/Downloads/dnld.asp> scroll down to "Touchcomputer Driver Packs" and download the driver pack for the product they have.

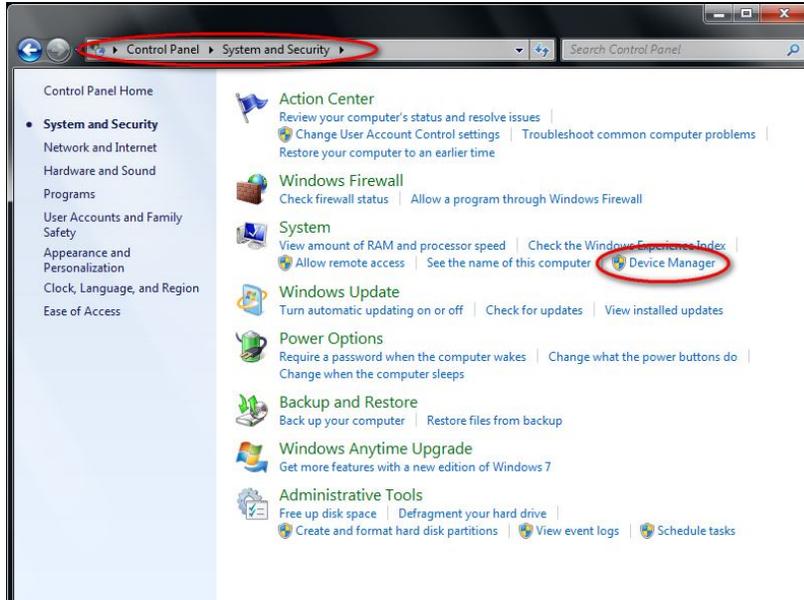
Below are the links at the time of this writing:

<a href="#">driver pack for B2 and C2 models</a>	72MB	XP: POSReady 2009 <a href="http://www.elotouch.com/files/driver_packs/B2_C2_WinXP_POS9_Driver_Package_RevC.zip">http://www.elotouch.com/files/driver_packs/B2_C2_WinXP_POS9_Driver_Package_RevC.zip</a>
<a href="#">driver pack for B1, B3 and C3 models</a>	86MB	XP; POSReady 2009 <a href="http://www.elotouch.com/files/driver_packs/B1B3_C1C3_WinXP_POS9_Driver_Package_RevC.zip">http://www.elotouch.com/files/driver_packs/B1B3_C1C3_WinXP_POS9_Driver_Package_RevC.zip</a>
<a href="#">driver pack for B2 and C2 models</a>	129MB	Windows 7; Vista <a href="http://www.elotouch.com/files/driver_packs/B2_C2_Vista_Win7_Driver_Package_RevC.zip">http://www.elotouch.com/files/driver_packs/B2_C2_Vista_Win7_Driver_Package_RevC.zip</a>
<a href="#">driver pack for B1, B3 and C3 models</a>	142MB	Windows 7; Vista <a href="http://www.elotouch.com/files/driver_packs/B1B3_C1C3_Vista_Win7_Driver_Package_RevC.zip">http://www.elotouch.com/files/driver_packs/B1B3_C1C3_Vista_Win7_Driver_Package_RevC.zip</a>

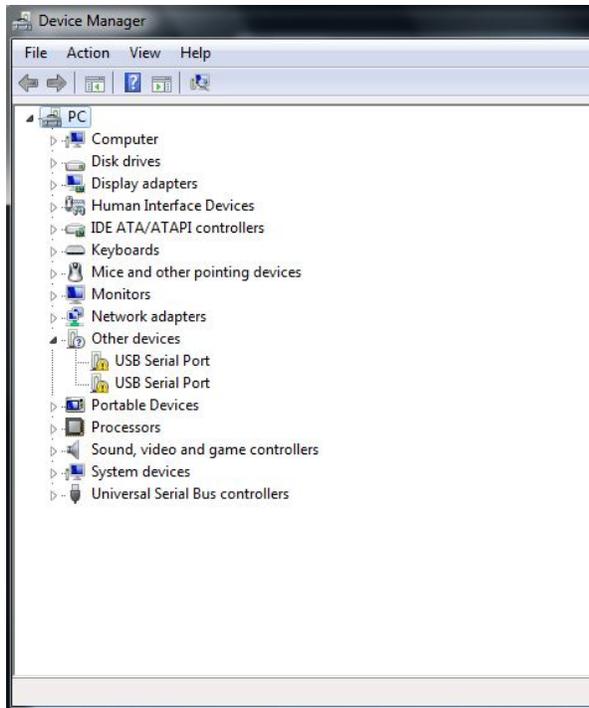
# Installing Comport Drivers on B/C series AIO

## Procedure

1. Download the driver pack for the B/C series AIO product and unzip it to a location on your computer.
2. Navigate to Windows Device Manager: (Start/Control Panel/System and Security/Device Manager) Alternatively you can also just type in Device Manager in the Windows 7 search box and it will appear in the list.

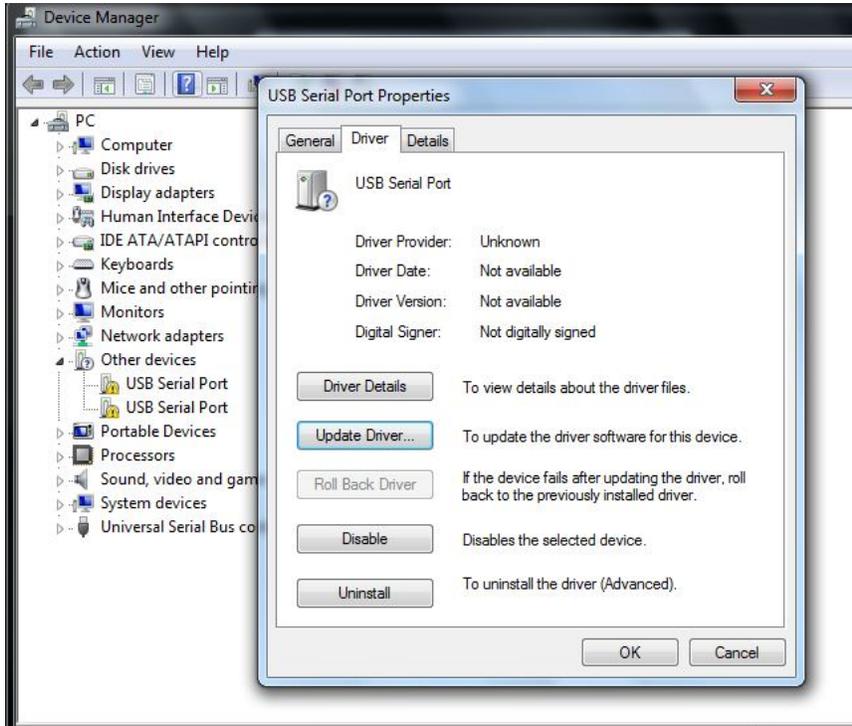


3. Once in Device Manager, go down to the COM section and expand the selection. You should see the USB Serial Ports with a yellow explanation mark beside them.

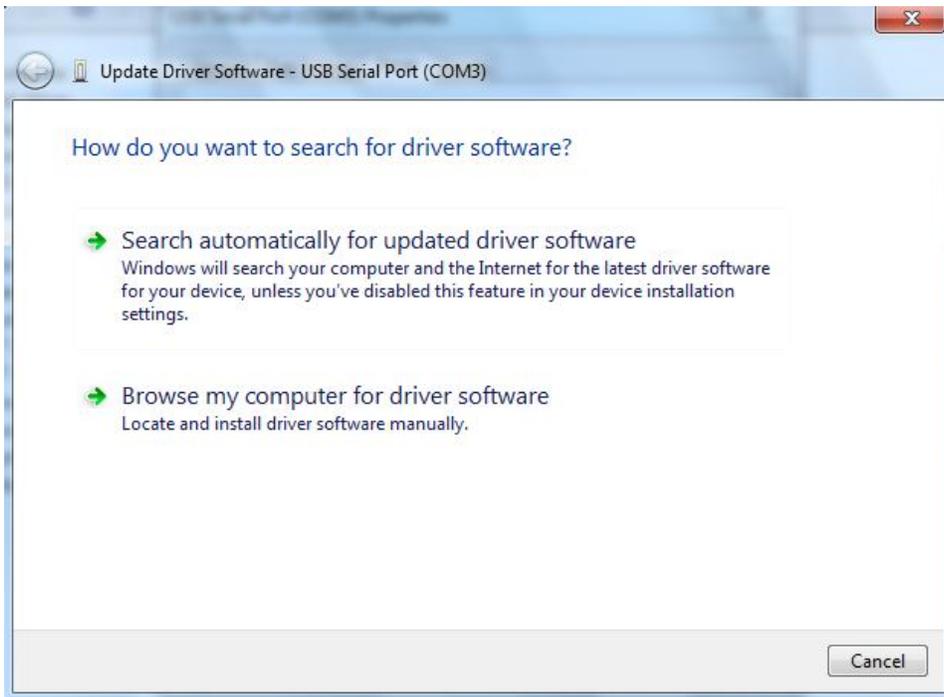


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4. Double click on the first USB Serial Port select the “Driver” tab and choose “Update Driver”

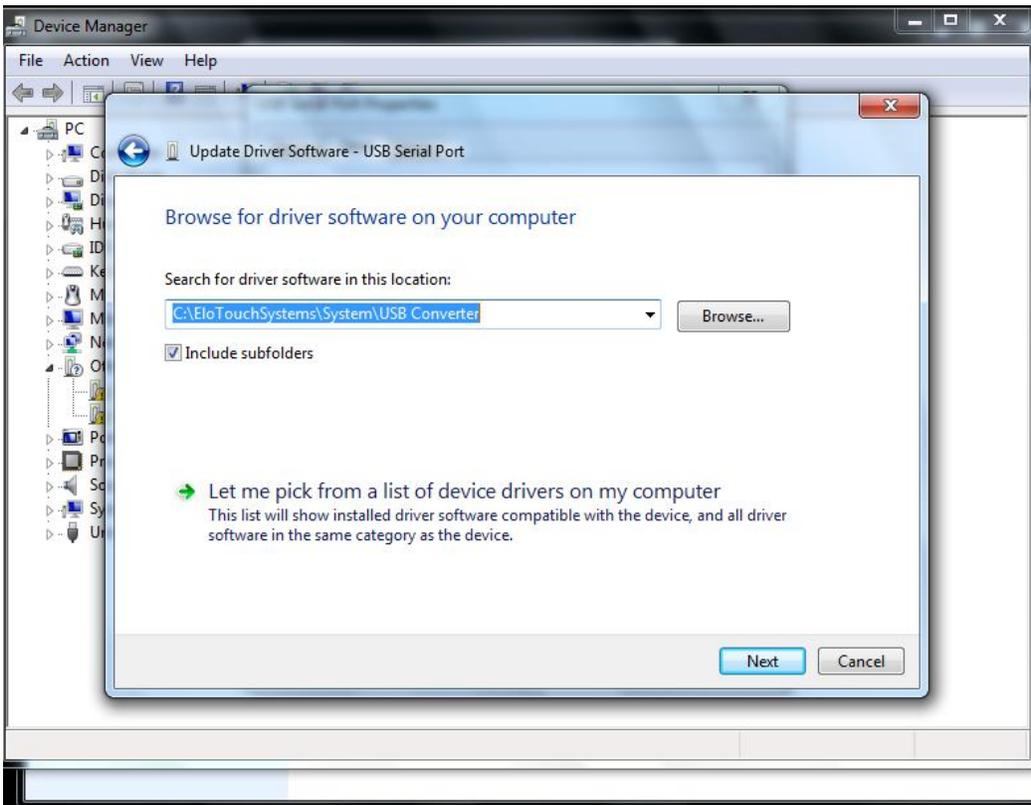
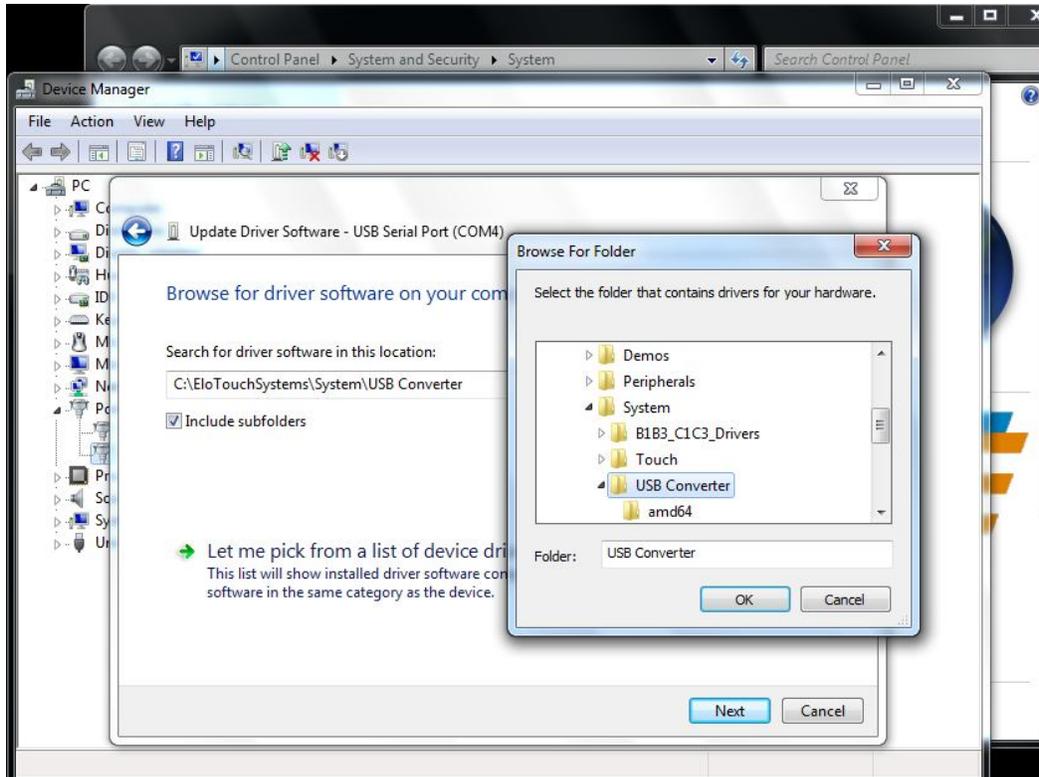


5. Choose “Browse my computer for driver software”



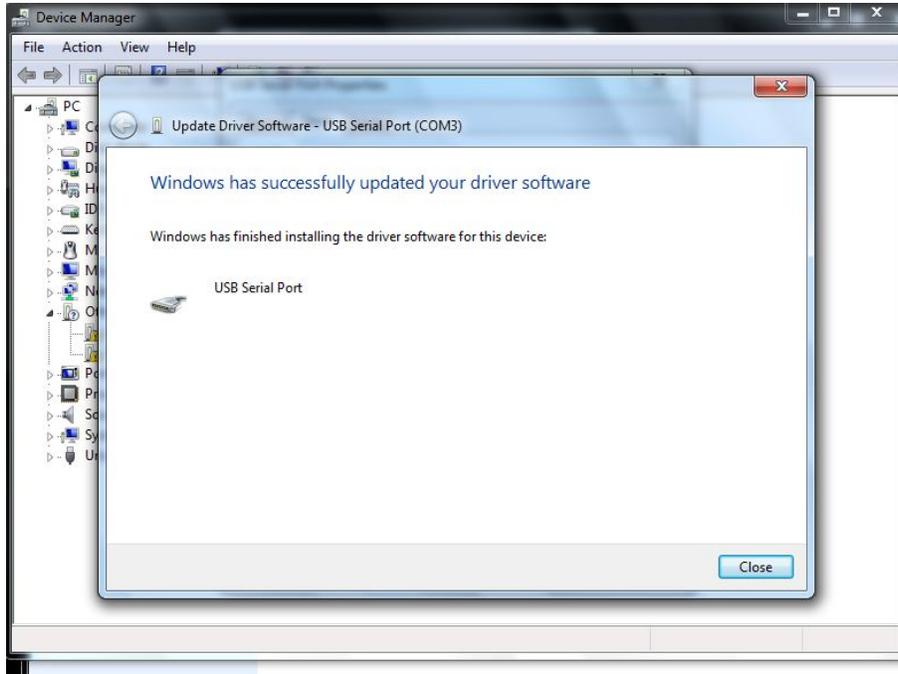
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6. Choose "Browse" and navigate to the folder where you unzipped and saved the Driver Pack. Go to the "System" folder and then "USB Converter" and click "OK."



# Installing Comport Drivers on B/C series AIO

7. Windows should install the driver. You will need to repeat the above for the other USB Serial Port.



8. After both USB Serial Ports have the drivers installed, they should appear as below:

