



Elo Touch Solutions

i-Series (with Windows) RAM removal/replacement

TS07312017 Rev A

Solutions Architect of Technical Services



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About This Manual

This document guides the user through removing/replacing the RAM on the Elo i-Series with Windows AIO touchcomputer.

The intended audience of this document includes: IT engineers, system engineers, electrical engineers, and end-users.

If after reading through this guide, you still have questions or need help getting your system up and running, please contact an Elo Touch Solutions Technical Representative. www.elotouch.com

Tools Needed

Hardware needed:

Hardware:

- Flat protective surface
- Elo i-Series with Windows AIO Touchcomputer
- Small Philipps Screwdriver
- Replacement or Additional RAM

i-Series with Windows RAM Specifications:

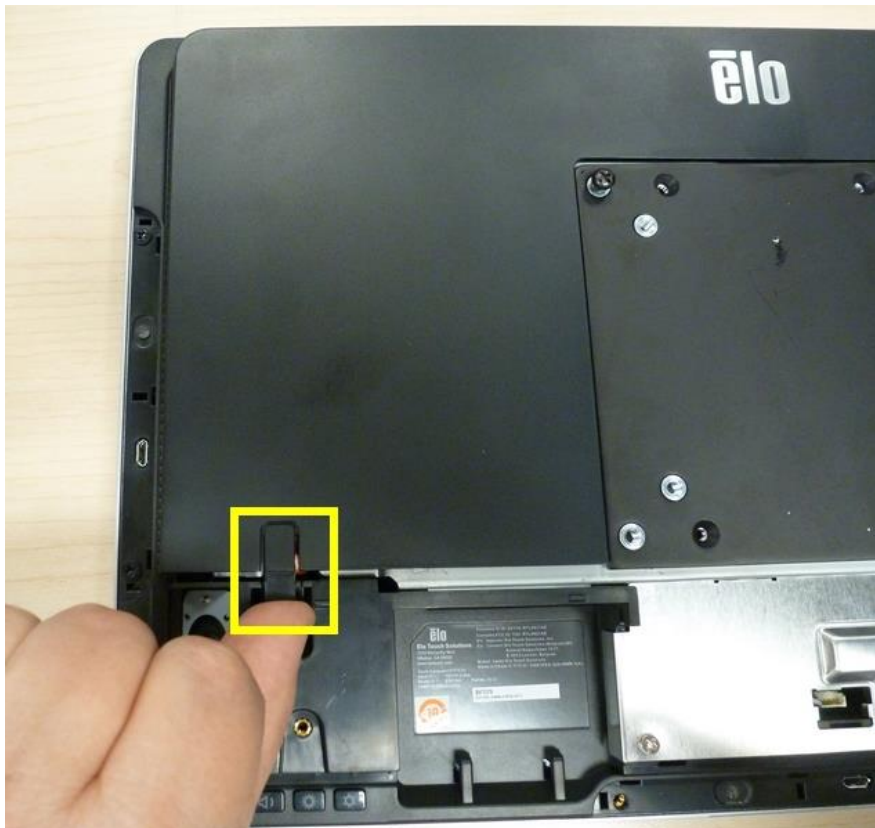
- **ESYxxi2**: 2GB DDR3L SODIMM on 1 of 2 slot (Expandable to 8GB)
NOTE: Maximum memory using 2 available slots; Replaceable up to 8GB maximum, SODIMM DDR3L-1600
- **ESYxxi5**: 4GB DDR4 SODIMM on 1 of 2 slot (Expandable to 16GB)
NOTE: Maximum memory using 2 available slots; Replaceable up to 16GB maximum, SODIMM DDR4-2133

Procedure

1. Place i-Series face down on a flat protective surface.



2. Using fingers pull up on the two tabs on the bottom of the back cover and push up and forward to remove the cover.



3. Remove two Philips screws from metal plate and remove plate.



4. Add or replace RAM.



5. Reassemble i-series by following above procedure in reverse.

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