

## **Executive Summary:**

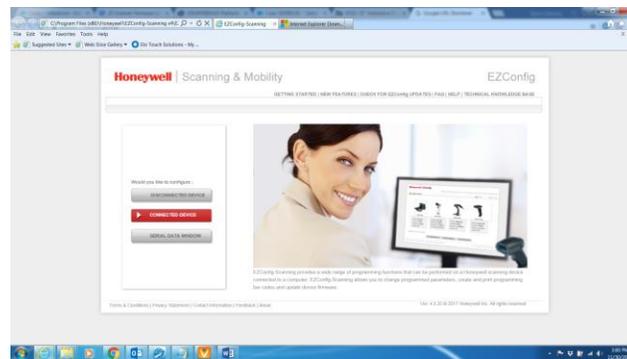
This procedure steps the technician through updating firmware on an Elo 2D Barcode Scanner.

### Required Materials:

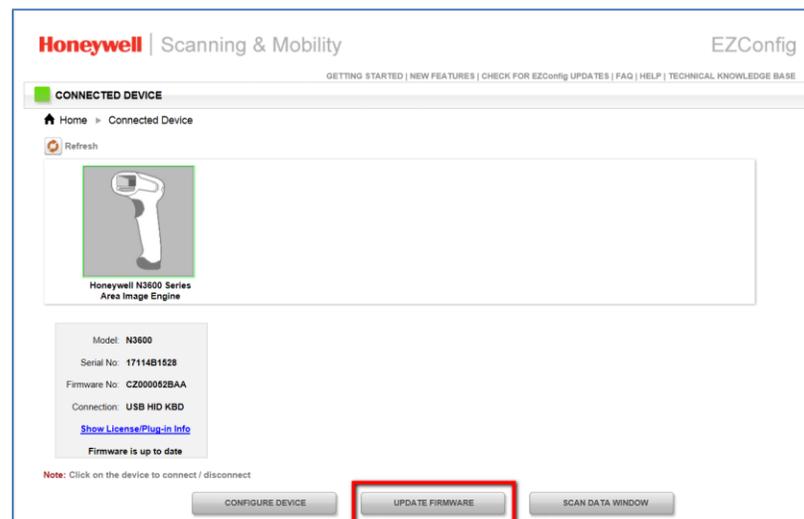
- Elo 2D barcode scanner connected to applicable Elo computer or monitor.
- Honeywell™ EZ Config for Scanning v4.5.25 Software application:  
[https://elotouch.sharepoint.com/:u:/s/KnoxvilleTechnicalServices/EWwssTrq5\\_FLmxONx2X33YMBp\\_qdnsy6CEUluffpPtdBMcw?e=nYNqwd](https://elotouch.sharepoint.com/:u:/s/KnoxvilleTechnicalServices/EWwssTrq5_FLmxONx2X33YMBp_qdnsy6CEUluffpPtdBMcw?e=nYNqwd)
- Firmware file, CZ000059CBC.MOC:  
[https://elotouch.sharepoint.com/:u:/s/KnoxvilleTechnicalServices/ERNRhm0a6\\_VKt5MevRQ3cZU\\_BhKq12-q3xyN3aehYuA5Deg?e=i0UGbs](https://elotouch.sharepoint.com/:u:/s/KnoxvilleTechnicalServices/ERNRhm0a6_VKt5MevRQ3cZU_BhKq12-q3xyN3aehYuA5Deg?e=i0UGbs)

## **Procedure**

1. Download & Install "**EZ Config for Scanning v4.5.25**" (Internet Explorer recommended).
2. Plug in the scanner to computer or Monitor and open the EZ Config application
3. Select "**Connected device**" from main Window

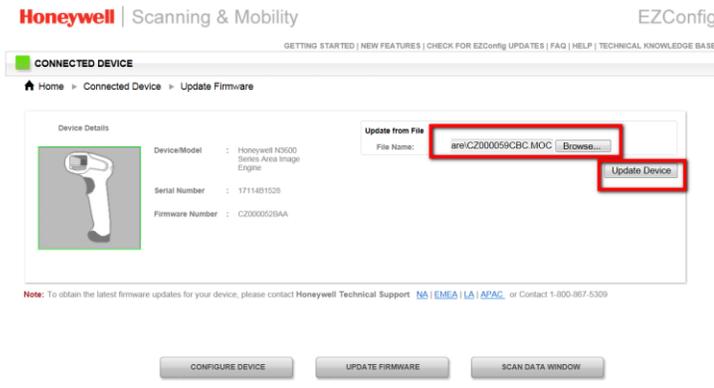


4. Select "**Update Firmware**"

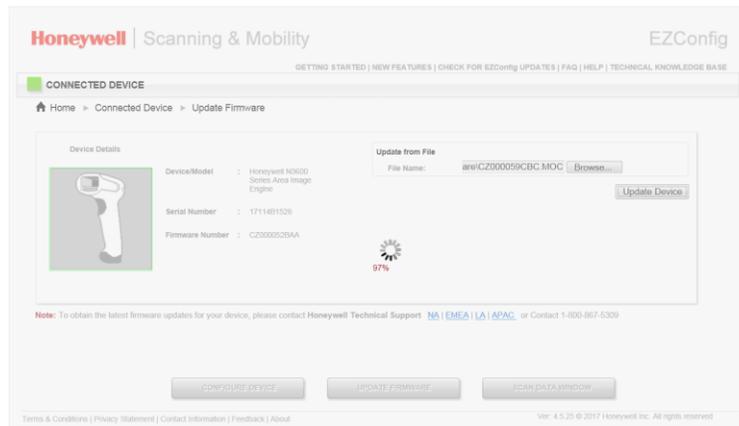


Technical Bulletin: *TB11302017 Rev. B -- Firmware Update for 2D Barcode Scanner*

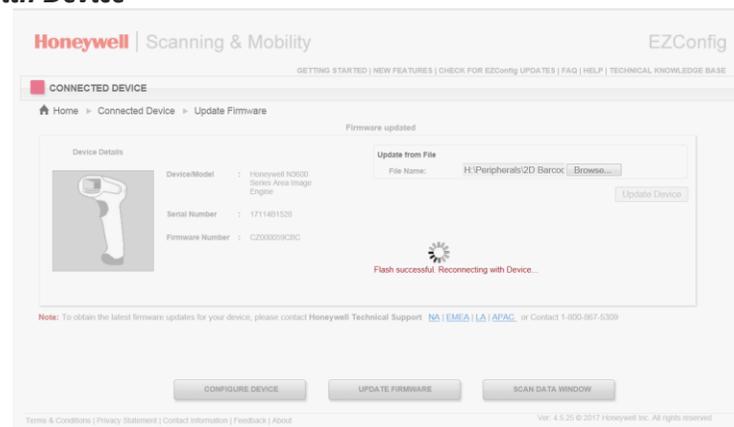
- 5. Browse for the firmware File location and select the file, "**CZ000059CBC.MOC**"



- 6. Please be patient, the update will take few minutes.



- 7. When update is finished a message will appear on screen stating, "**Flash successful Reconnecting with Device**"



**Contact Information:** For technical support or help with this procedure, please call 844-435-6832 or email [Support@elouch.com](mailto:Support@elouch.com). If not in the North American region, may also contact the technical support group for your area here: <http://support.elotouch.com/TechnicalSupport/ContactTechnicalSupport/>