

Technical Bulletin: TB11302017 Rev. B -- Firmware Update for 2D Barcode Scanner

## **Executive Summary:**

This procedure steps the technician through updating firmware on an Elo 2D Barcode Scanner.

Required Materials:

- Elo 2D barcode scanner connected to applicable Elo computer or monitor.
- Honeywell<sup>™</sup> EZ Config for Scanning v4.5.25 Software application: <u>https://elotouch.sharepoint.com/:u:/s/KnoxvilleTechnicalServices/EWwssTrq5\_FLmxONx2X33YMBp</u> <u>qdnsy6CEUluffpPtdBMcw?e=nYNqwD</u>
- Firmware file, CZ000059CBC.MOC: https://elotouch.sharepoint.com/:u:/s/KnoxvilleTechnicalServices/ERNRhm0a6\_VKt5MevRQ3cZU BhKq12-q3xyN3aehYuA5Deg?e=i0UGbs

## Procedure

- 1. Download & Install "*EZ Config for Scanning v4.5.25*" (Internet Explorer recommended).
- 2. Plug in the scanner to computer or Monitor and open the EZ Config application
- 3. Select "Connected device" from main Window



4. Select "Update Firmware"

Ioneywell   Scanning & N	obility	EZConfig
	GETTING STARTED   NEW FEATURES   CHECK FOR EZCON	fig UPDATES   FAQ   HELP   TECHNICAL KNOWLEDGE BASE
Home  Connected Device		
💋 Refresh		
Moneywell N3600 Series Area Image Engine		
Model: N3600		
Firmware No: CZ000052BAA		
Connection: USB HID KBD		
Show License/Plug-in Info		
Firmware is up to date		
Note: Click on the device to connect / disconnect		



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5. Browse for the firmware File location and select the file, "CZ000059CBC.MOC"

Device Details  Device-Model :: Honeyvell 10200 Series Area Inage Serial Number :: 171161528 Firmware Number :: C20000500AA	PEVICE	
Seral Number : 171101153 Firmware Number : C20005203A	IIs Device/Model : Honeywell N3600 Series Area Image Engine	Update from File File Name: are:C2000059CBC MOC Browse
	Serial Number : 17114B1528 Firmware Number : C2000052BAA	- point conce
r: To oblain the latest firmware updates for your device, please contact Honeywell Technical Support Mo (EMEA) (A) (EMEA) (A) (2006), or Contact 1:000-007-5300	atest firmware updates for your device, please contact I	Honeywell Technical Support No (EMEA) LA (APAC, or Contact 1-800-867-5309

6. Please be patient, the update will take few minutes.

NNECTED DEVICE		
me Connected [	Device	
Device Details	Device/Model : Honeywell N3600	Update from File File Name: are/CZ000059CBC MOC Browse
	Series Area Image Engine	Update Device
	Serial Number : 17114B1528	
	Firmware Number : CZ000052BAA	27%
To obtain the latest firmw	vare updates for your device, please contact Honeyw	ell Technical Support NA   EMEA   LA   APAC. or Contact 1-800-867-5309

7. When update is finished a message will appear on screen stating, "*Flash successful Reconnecting with Device*"

ONNECTED DEVICE			
lome  > Connected	Device		
		Firmware updated	
Device Details		Update from File	
	Device/Model : Honeywell N3600 Series Area Image Englise	File Name:	H:\Peripherals\2D Barcoc Browse
	Serial Number : 1711481528		
	Firmware Number : CZ000059CBC	. Ma	
		Flash successful. Rec	connecting with Device
To obtain the latest firm	ware updates for your device, please contact Honeywe	II Technical Support NA	MEA   LA   APAC_ or Contact 1-800-887-5309

<u>Contact Information</u>: For technical support or help with this procedure, please call 844-435-6832 or email <u>Support@eloouch.com</u>. If not in the North American region, may also contact the technical support group for your area here: <u>http://support.elotouch.com/TechnicalSupport/ContactTechnicalSupport/</u>