

APP INSTALLATION MANUAL

10/31/2018

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Prerequisite:

1. Elo iSeries, Elo Backpack or Elo PayPoint Plus
2. Power Cable
3. Access to the internet (Network preferred)
4. EloView Account
5. Soti MobiControl Account

1. INTRODUCTION

This manual covers the integration of EloView with Soti MobiControl.

2. GETTING STARTED

It is recommended that you sign-up for an EloView account to register your device.

<https://manage.eloview.com/3.28.96/createuser>

Before installing any applications, it is suggested that you update your EloView device to the latest firmware version of EloView. The recommended version of [MobiControl is 13.6.0](#). This will ensure that you have the full experience of both EloView and Soti MobiControl.

3. How to Create Your App in EloView

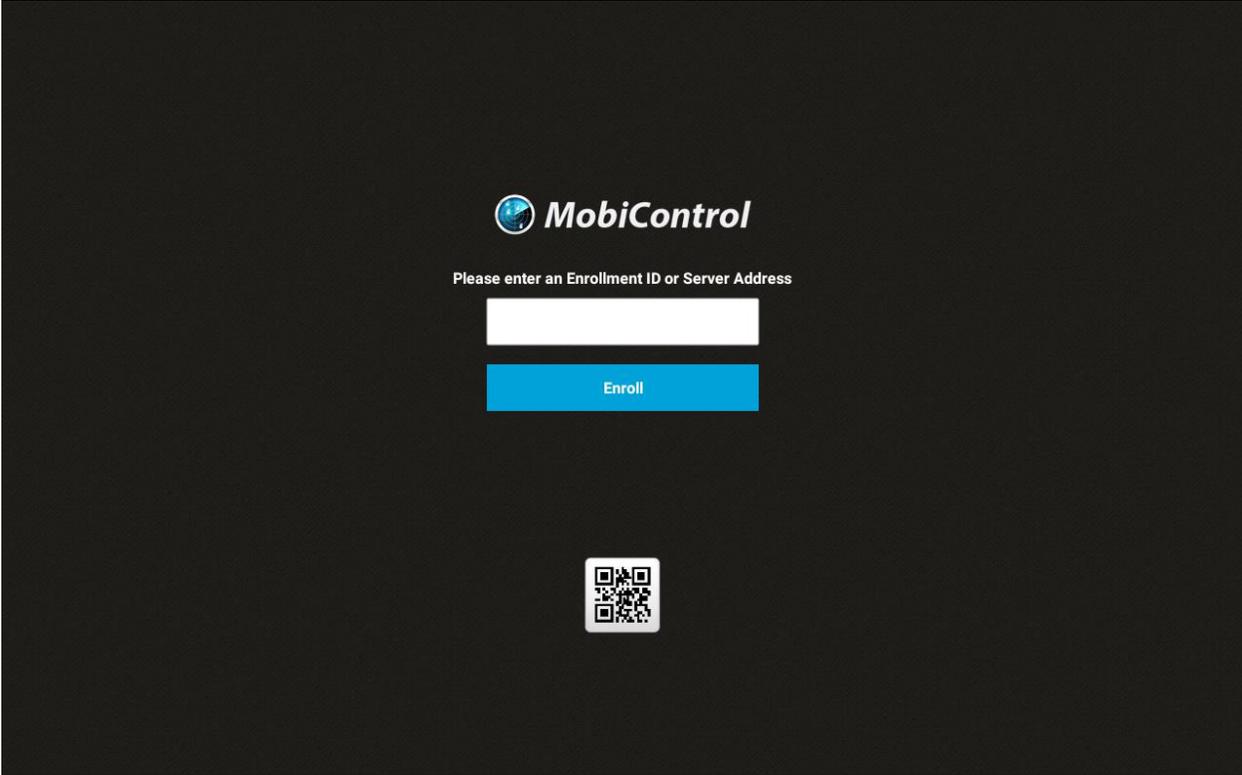
To add an Apk

1. Log into EloView account you will automatically be taken to your Device tab.
2. Navigate to the App Library located in the Content section
3. Click the + sign and select Apk
4. Enter the App name, select the MobiControl apk from your desktop, icon, and a brief description.
5. Click Add Content. Your content is now available in the app library
6. Drag to the device you would like to play it on.

The screenshot shows the 'Content (14)' management interface. At the top, there are sorting options: 'Sort By: Name' and 'Group'. A search bar contains the text 'Search devices...'. To the right, there is a 'Default:' section with a dashed box and a plus sign, with the instruction 'Drag content here to set as default'. Below the search bar are 'Filter' and 'Save Filter' buttons. The main area is a table with the following columns: 'Name', 'Group', 'Location', and 'Now Playing'. The table contains one row: 'Elo Test Device' in the 'Name' column, 'NA' in the 'Group' column, 'Knoxville,United States,Tenn...' in the 'Location' column, and 'Soti Apk 9.21.18' in the 'Now Playing' column. A green checkmark is visible in the rightmost column of the row.

Name	Group	Location	Now Playing
Elo Test Device	NA	Knoxville,United States,Tenn...	Soti Apk 9.21.18

Once the MobiControl apk is assigned to your device, you will notice that all permissions are automatically granted. From there you will need to enter your Enrollment ID or Server Address.



4. How to Create a Bundle in EloView

To help facilitate the auto provisioning of your device into your MobiControl account, we can take your Soti ini file and integrate it with our EloConfig apk. When the EloConfig apk is installed, it will place the Soti ini file onto the root directory of your device. MobiControl, once it is installed will, automatically read the Soti ini file and configure your device based on your MobiControl setup.

To create a Bundle

* This process will utilize existing apps in your library

1. Navigate to the App **Library** located in the **Content** section
2. Click the + sign and select **Smart Apps**
3. Ensure the toggle switch is set to Bundle
4. **Foreground App** will be your primary app. (MobiControl)
5. **Background App** (EloConfig) can contain up to 5 supplemental apps. You can control the sequence in which the applications are installed on the device while adding the content. See figure 2. below
6. Click **Add Content**. Your content is now available in the app library under **Bundle**

App Library ⓧ

APK | URL | MEDIA | **SMART APPS**

Name *

Enter Name

Attract Bundle

Select Foreground App *

Select App Select

Select Background App (up to 5) *

Select Apps Select

App Icon

Select File Select

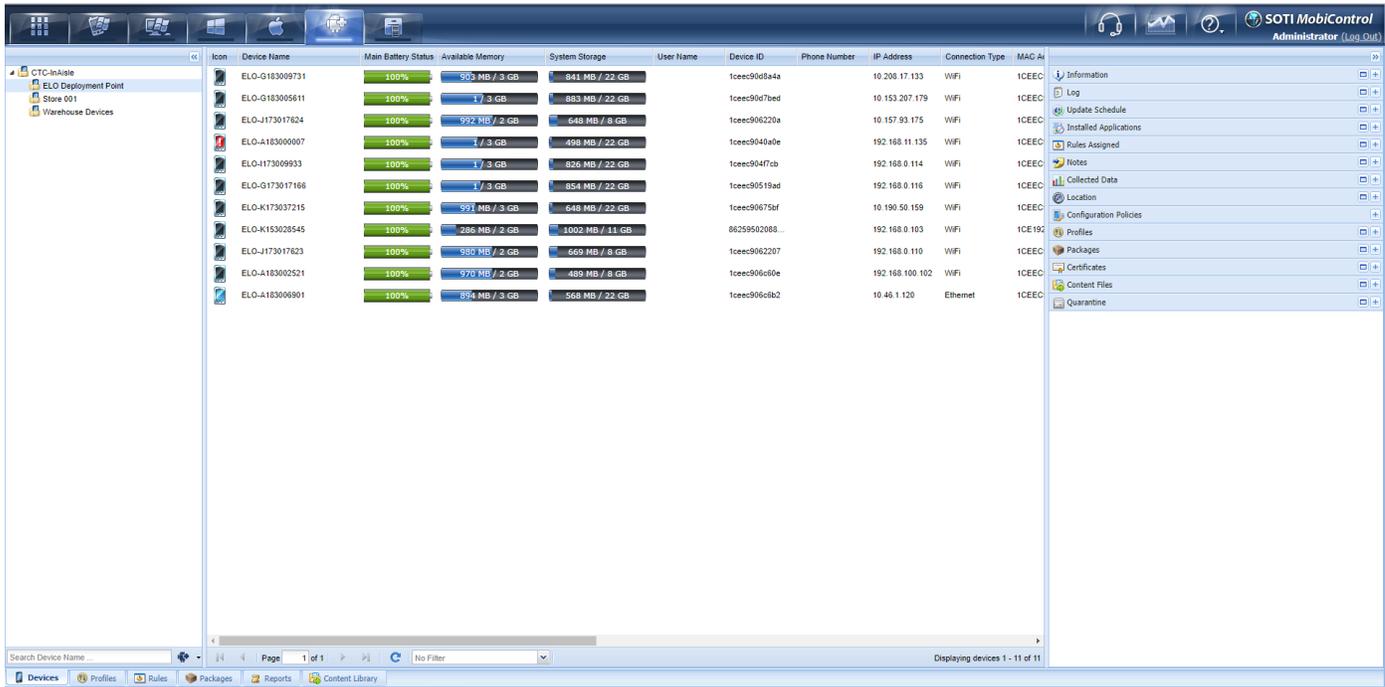
App Description

Enter Description

Add Content

5. Steps to download Soti ini file

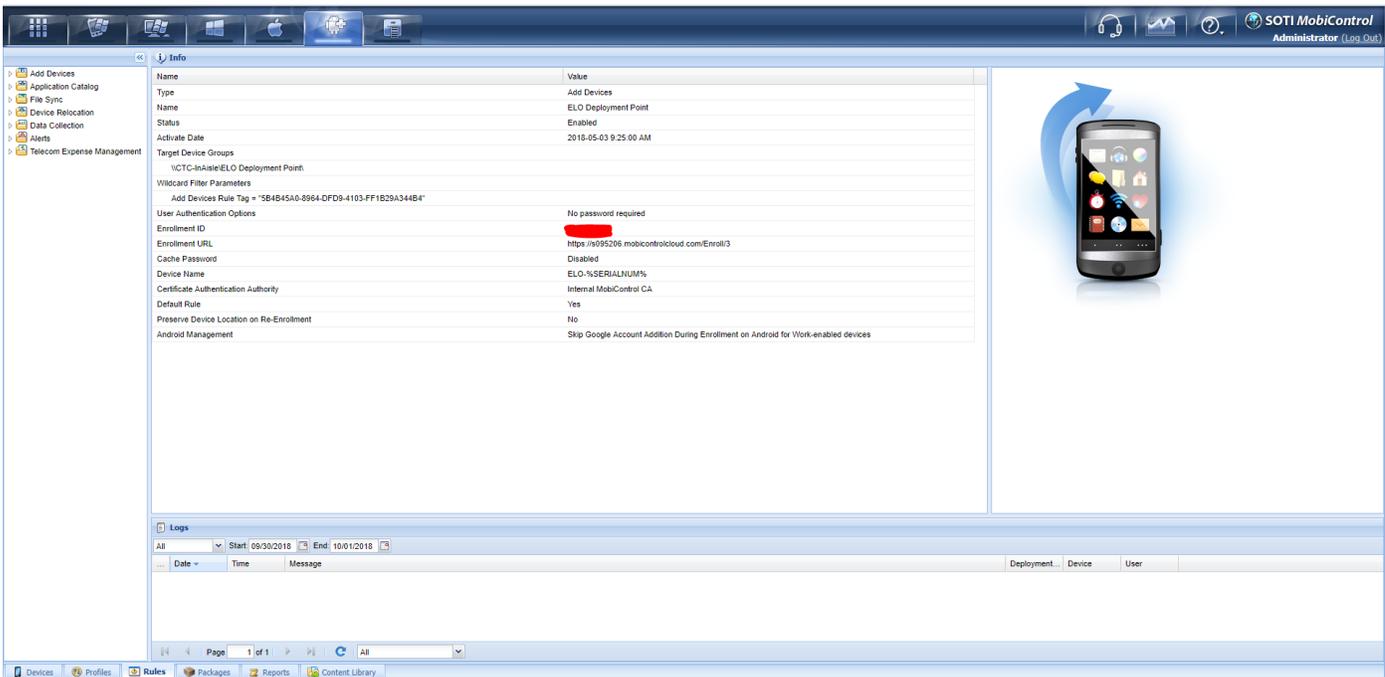
When you log into your account, select the “Rules” tab at the bottom of the page



The screenshot displays the SOTI MobiControl Administrator interface. The main area shows a table of devices with columns for Device Name, Main Battery Status, Available Memory, System Storage, User Name, Device ID, Phone Number, IP Address, Connection Type, and MAC Address. The left sidebar shows a tree view with 'CTC-in-Aisle' expanded, containing 'ELO Deployment Point', 'Store 01', and 'Warehouse Devices'. The bottom navigation bar includes 'Devices', 'Profiles', 'Rules', 'Packages', 'Reports', and 'Content Library'. The 'Rules' tab is selected.

Icon	Device Name	Main Battery Status	Available Memory	System Storage	User Name	Device ID	Phone Number	IP Address	Connection Type	MAC Address
	ELO-G183009731	100%	592 MB / 3 GB	844 MB / 22 GB		1ceec90d844		10.208.17.133	WiFi	1CEEC
	ELO-G183005611	100%	1 / 3 GB	883 MB / 22 GB		1ceec90d7bd		10.153.207.179	WiFi	1CEEC
	ELO-J173017624	100%	592 MB / 2 GB	648 MB / 8 GB		1ceec90d220a		10.157.93.175	WiFi	1CEEC
	ELO-A183000007	100%	1 / 3 GB	498 MB / 22 GB		1ceec9040a0e		192.168.11.135	WiFi	1CEEC
	ELO-I173009933	100%	1 / 3 GB	826 MB / 22 GB		1ceec9047cb		192.168.0.114	WiFi	1CEEC
	ELO-G173017186	100%	1 / 3 GB	854 MB / 22 GB		1ceec90519ad		192.168.0.116	WiFi	1CEEC
	ELO-K173037215	100%	351 MB / 3 GB	648 MB / 22 GB		1ceec90673af		10.190.50.159	WiFi	1CEEC
	ELO-K153028545	100%	286 MB / 2 GB	1002 MB / 11 GB		86259502088		192.168.0.103	WiFi	1CEEC
	ELO-J173017623	100%	580 MB / 2 GB	669 MB / 8 GB		1ceec9062207		192.168.0.110	WiFi	1CEEC
	ELO-A183002521	100%	970 MB / 2 GB	499 MB / 8 GB		1ceec906c00e		192.168.100.102	WiFi	1CEEC
	ELO-A183006901	100%	854 MB / 3 GB	568 MB / 22 GB		1ceec906c6b2		10.46.1.120	Ethernet	1CEEC

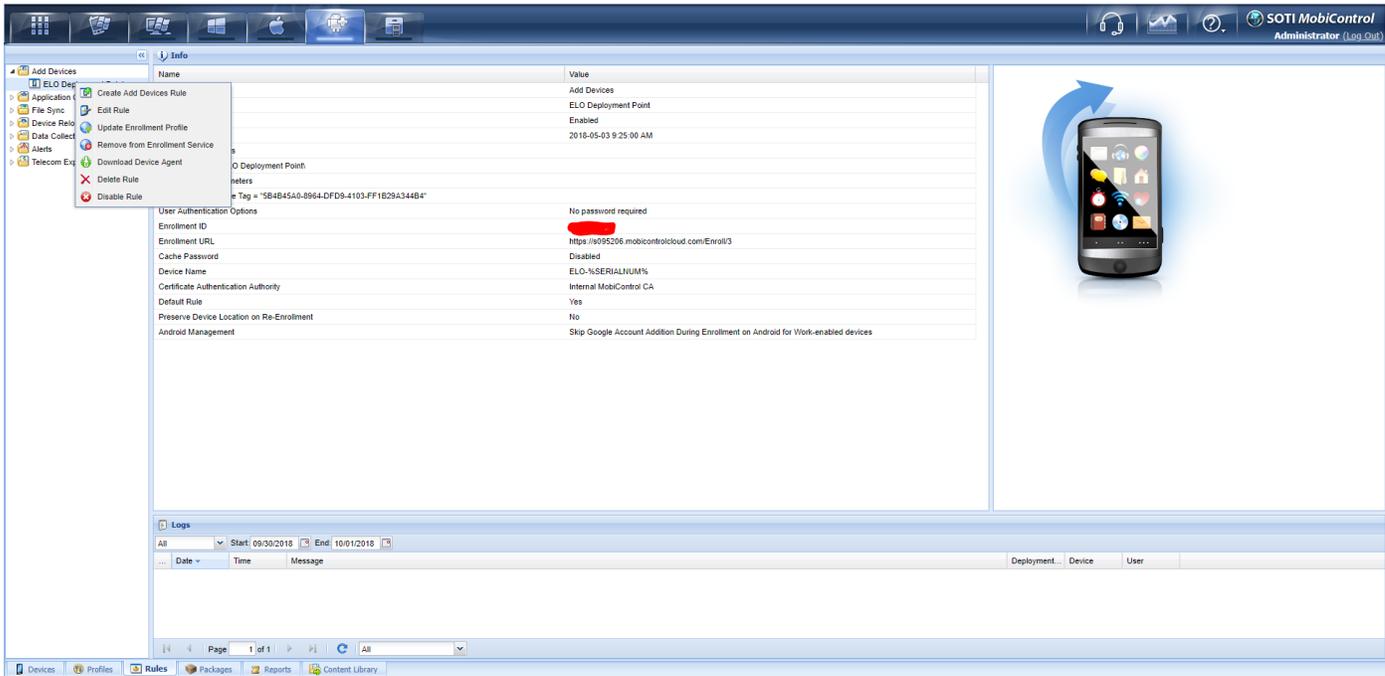
Once on the “Rules” tab, expand the “Add Devices section” on the left column and you will see your Enrollment Profile, ours is label “ELO Deployment Point



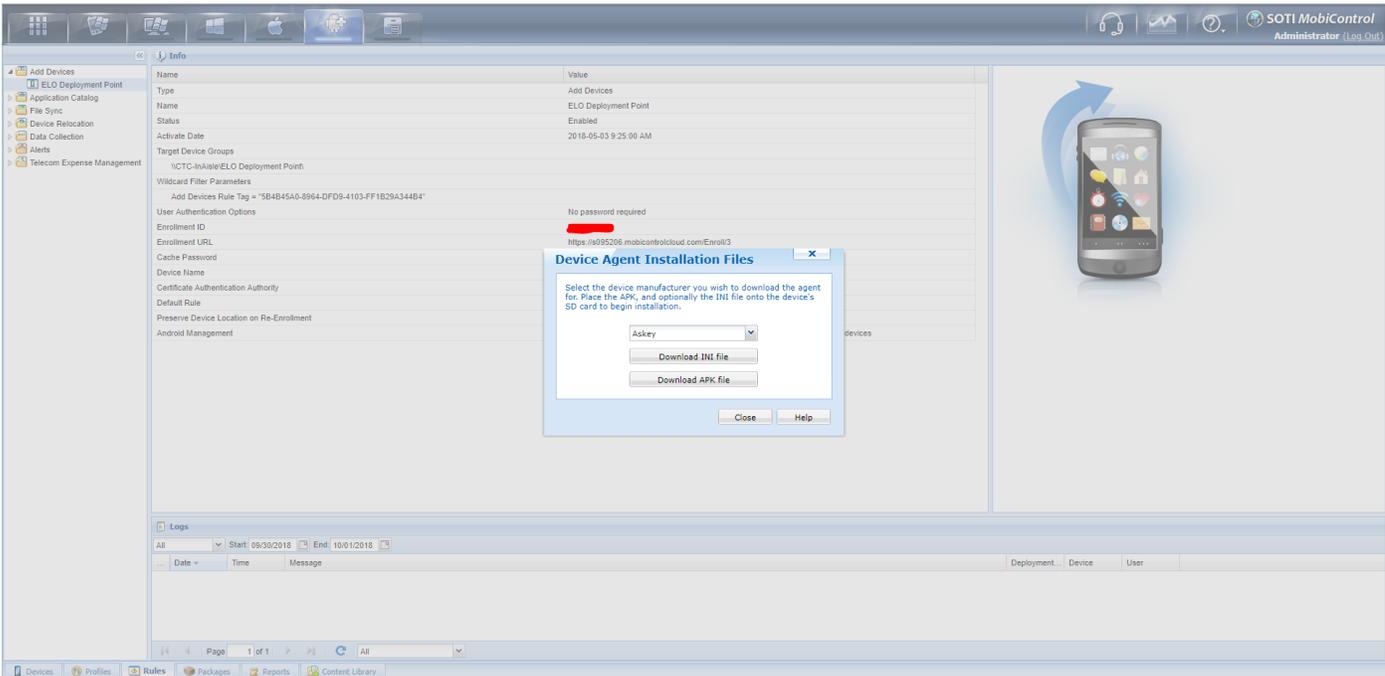
The screenshot displays the SOTI MobiControl Administrator interface with the 'Add Devices' section expanded in the left sidebar. The main area shows a table of device information for the 'ELO Deployment Point' profile. The table includes fields for Name, Type, Status, Activate Date, Target Device Groups, Wildcard Filter Parameters, Add Devices Rule Tag, User Authentication Options, Enrollment ID, Enrollment URL, Cache Password, Device Name, Certificate Authentication Authority, Default Rule, Preserve Device Location on Re-Enrollment, and Android Management. The 'Rules' tab is selected at the bottom.

Name	Value
Name	Add Devices
Type	ELO Deployment Point
Status	Enabled
Activate Date	2018-05-03 9:25:00 AM
Target Device Groups	%CTC-in-Aisle/ELO Deployment Point
Wildcard Filter Parameters	
Add Devices Rule Tag	"5B4B45A0-8964-DFD5-4103-FF1B29A344B4"
User Authentication Options	No password required
Enrollment ID	
Enrollment URL	https://095296.mobicontrolcloud.com/Enroll3
Cache Password	Disabled
Device Name	ELO-%SERIALNUM%
Certificate Authentication Authority	Internal MobiControl CA
Default Rule	Yes
Preserve Device Location on Re-Enrollment	No
Android Management	Skip Google Account Addition During Enrollment on Android for Work-enabled devices

Right click on the Enrollment Profile and select “Download Device Agent”

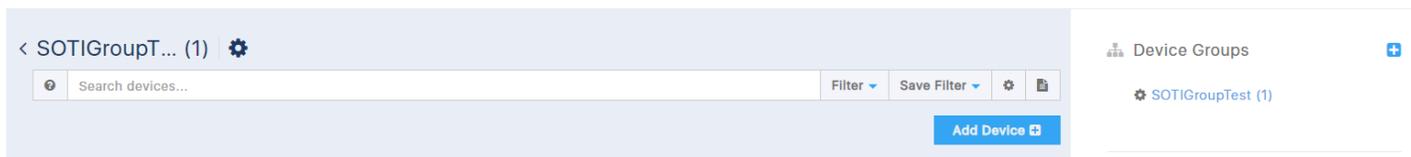


This will bring up a popup window. In the dropdown box select “Elo Touch” and select Download INI file. The downloaded ini file will need to be provided to Tech Support so it can be integrated within our EloConfig Apk



6. Creating a Group

1. Navigate to the Devices section
2. Click the + sign next to Device Groups
3. Enter the Group Name and select done
4. Clicking the cog wheel next the group name will open the group settings page
5. Now you can assign your Bundle app containing the EloConfig Apk and Soti MobiControl Apk as the default app for the group
6. Navigate to the Content section, select Group next to Sort By, click and drag your Bundle from App Library to the Now Playing column for your group



Now that your apps and settings are completely staged in EloView and ready to be distributed to all your devices, let's show you how to mass add serials....

7. Mass Upload of Devices

1. On the Devices page, selecting Add Device will open the following option below.
2. When you are importing multiple devices into EloView, you first need to download the CVS template.
3. **Device Name, Serial Number, and Group Name are all required fields.**
4. Serial numbers will come in an Excel sheet from your supplier.
5. Once the template is complete, you will then click on Import Device List

**** IMPORTANT Reminder: You must create your group and group settings prior to uploading devices with Group Names ****

Devices (11)

Search devices... Filter Save Filter

Add Device

Add New Device(s) (11/10000)

Name: Enter Name

Serial Number: Enter Serial Number

Or Download Template Import Device List + Save

Example CSV file

DeviceName	SerialNumber	Group	Address	City	State	Zip code	Country	SiteName	TimeZone	FirmwareVersion
I-Series with MobiControl 1	A123456789	Soti								
I-Series with MobiControl 2	B123456789	Soti								

Addendum

EloView Software Update

Devices can be remotely updated from the Devices menu.

- Select the device you would like to update. You will be navigated to a device specific property page.
- Select the software tab to determine if an update is necessary. Next to the Software Update text, you will see a message stating Update Available or Device is up to Date.

For additional information on EloView, navigate to <https://eloview.com/help/index.html#tf-services>

