



APP INSTALLATION MANUAL

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Prerequisite:

1. Elo iSeries, Elo Backpack or Elo PayPoint Plus
2. Power Cable
3. Access to the internet (Network preferred)
4. EloView Account
5. Soti MobiControl Account

1. Introduction

This manual covers the integration of EloView with Soti MobiControl.

2. Getting Started

It is recommended that you sign-up for an EloView account to register your device.

<https://manage.eloview.com/3.28.96/createuser>

Before installing any applications, it is suggested that you update your EloView device to the latest firmware version of EloView. The recommended version of [MobiControl](#) is **13.6.0**. This will ensure that you have the full experience of both EloView and Soti MobiControl.

3. How to Create Your App in EloView

To add an Apk

1. Log into EloView account you will automatically be taken to your Device tab.
2. Navigate to the App Library located in the Content section
3. Click the + sign and select Apk
4. Enter the App name, select the MobiControl apk from your desktop, icon, and a brief description.
5. Click Add Content. Your content is now available in the app library
6. Drag to the device you would like to play it on.



- a. Once the MobiControl apk is assigned to your device, you will notice that all permissions are automatically granted. From there you will need to enter your Enrollment ID or Server Address.



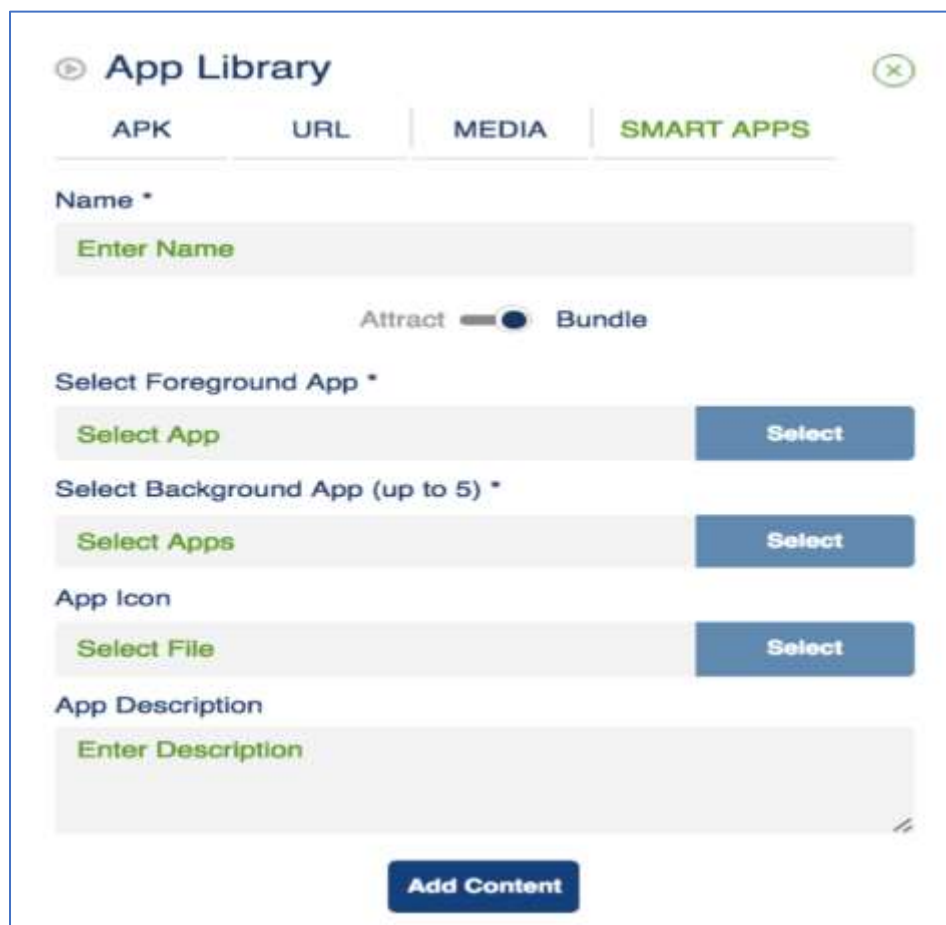
4. How to Create a Bundle in EloView

To help facilitate the auto provisioning of your device into your MobiControl account, we can take your Soti ini file and integrate it with our EloConfig apk. When the EloConfig apk is installed, it will place the Soti ini file onto the root directory of your device. MobiControl, once it is installed will, automatically read the Soti ini file and configure your device based on your MobiControl setup.

To create a Bundle

* This process will utilize existing apps in your library

1. Navigate to the App **Library** located in the **Content** section
2. Click the + sign and select **Smart Apps**
3. Ensure the toggle switch is set to Bundle
4. **Foreground App** will be your primary app. (MobiControl)
5. **Background App** (EloConfig) can contain up to 5 supplemental apps. You can control the sequence in which the applications are installed on the device while adding the content. See figure 2. below
6. Click **Add Content**. Your content is now available in the app library under **Bundle**

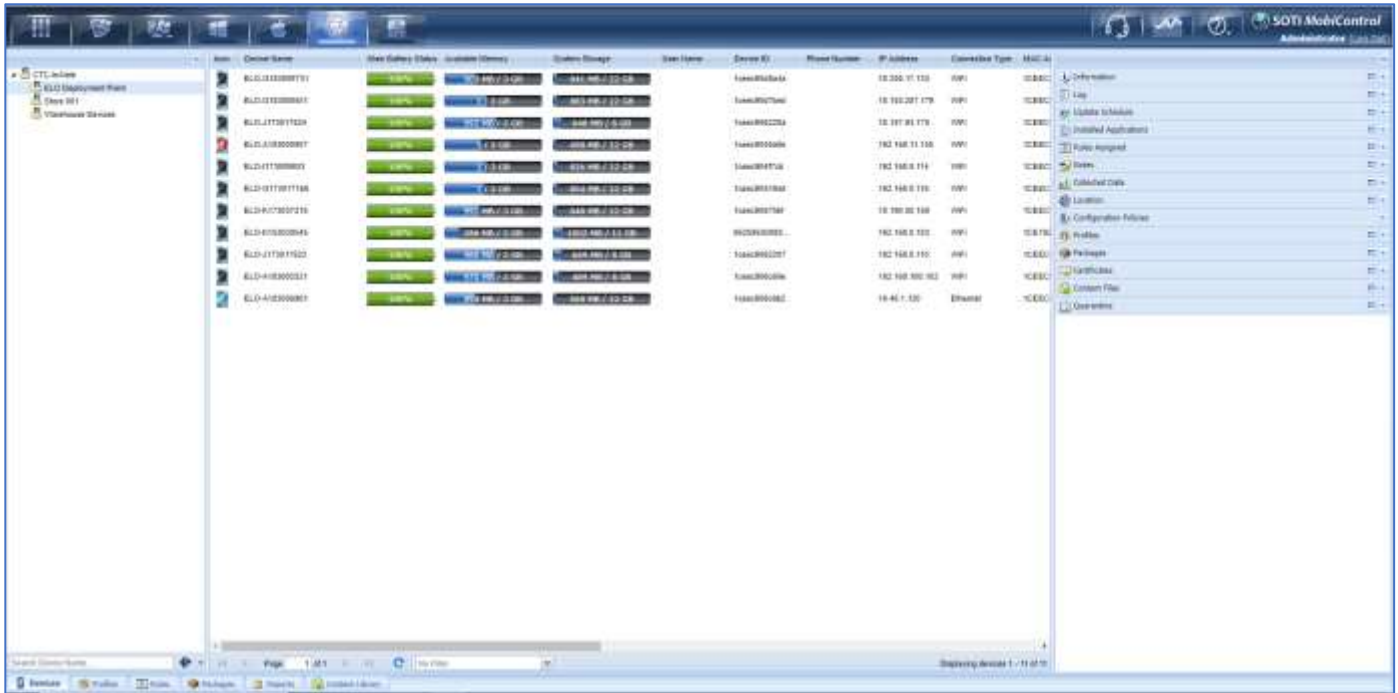


The screenshot displays the 'App Library' interface with the 'SMART APPS' tab selected. The form includes a 'Name' field with a placeholder 'Enter Name', a toggle switch for 'Attract' (disabled) and 'Bundle' (selected), a 'Select Foreground App' section with a 'Select App' field and a 'Select' button, a 'Select Background App (up to 5)' section with a 'Select Apps' field and a 'Select' button, an 'App Icon' section with a 'Select File' field and a 'Select' button, and an 'App Description' field with a placeholder 'Enter Description'. An 'Add Content' button is located at the bottom of the form.

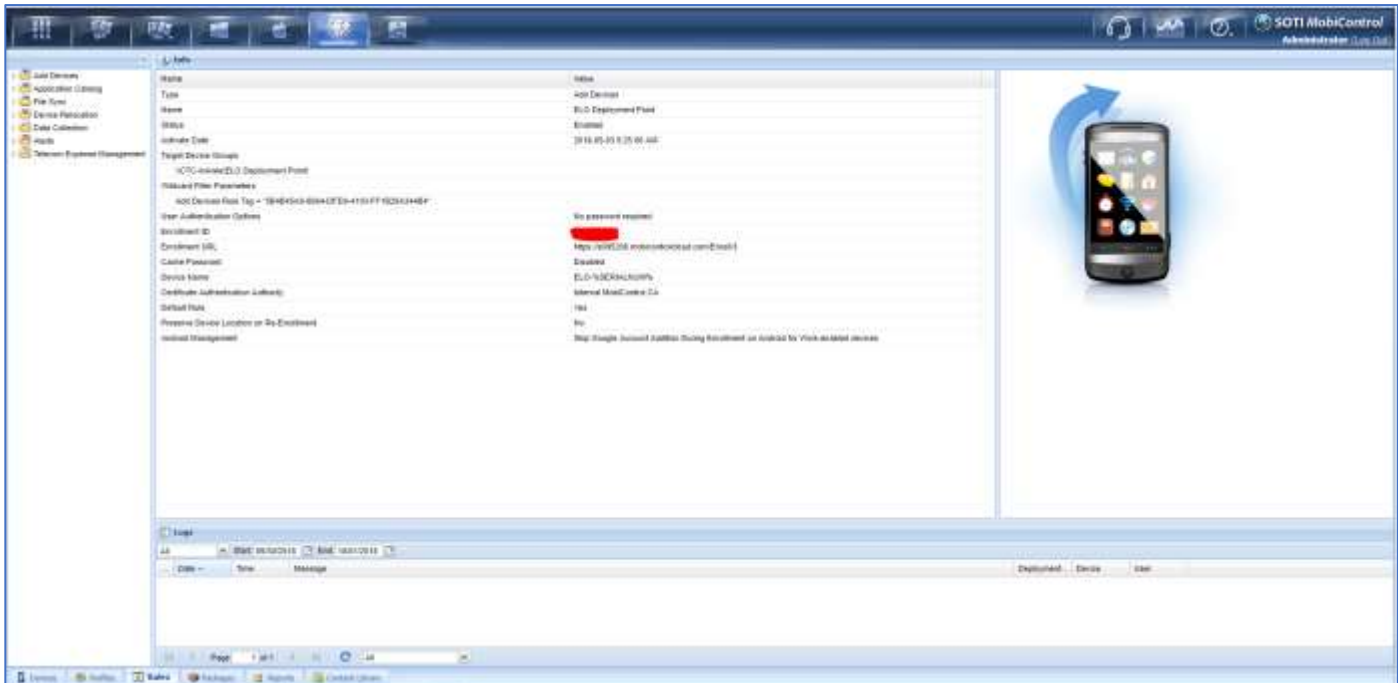
Figure 2

5. Steps to download Soti ini file

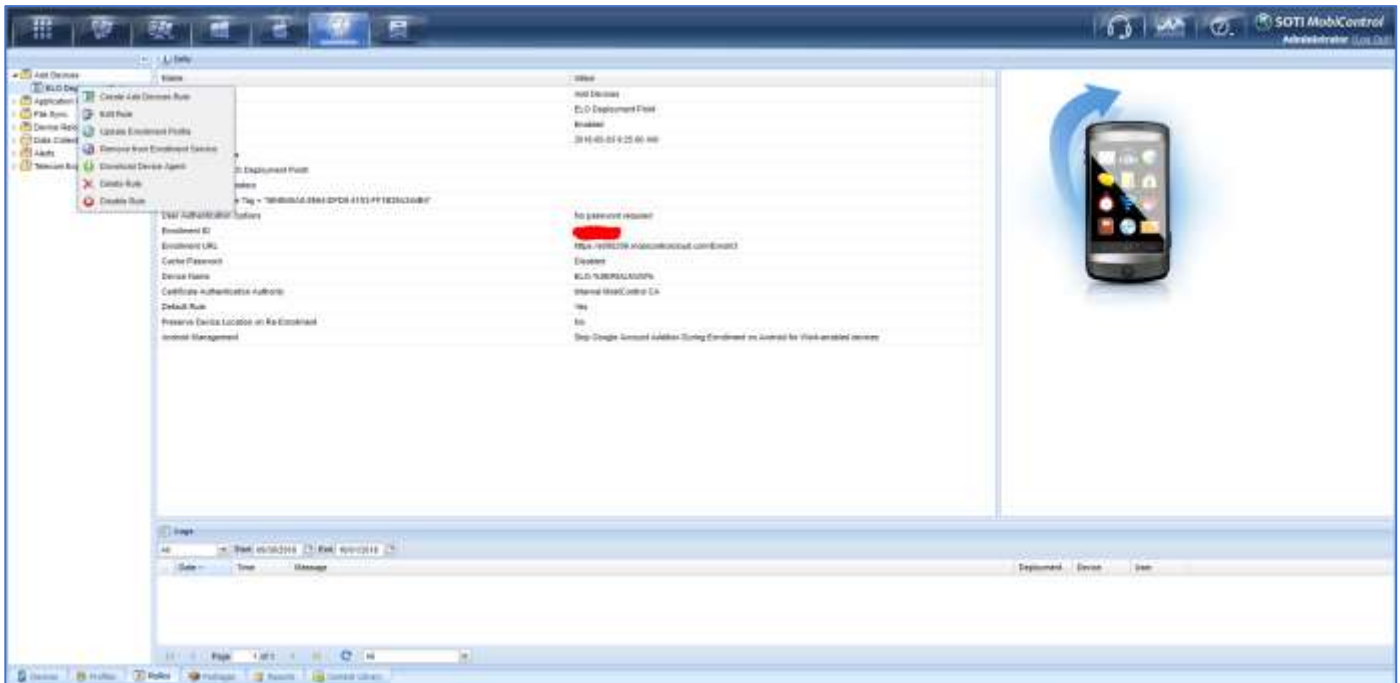
When you log into your account, select the “Rules” tab at the bottom of the page



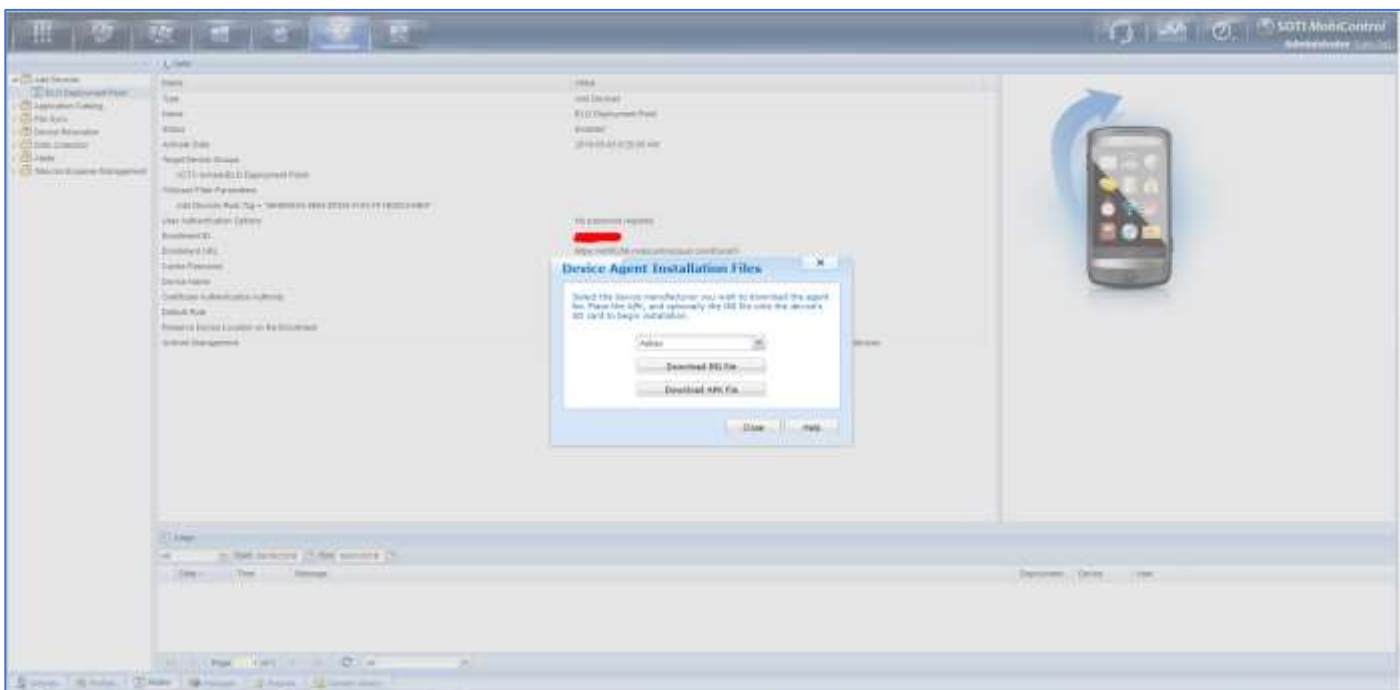
Once on the “Rules” tab, expand the “Add Devices section” on the left column and you will see your Enrollment Profile, ours is label “ELO Deployment Point



Right click on the Enrollment Profile and select “Download Device Agent”

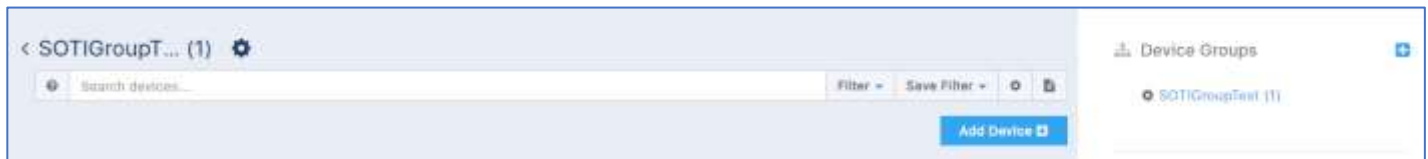


This will bring up a popup window. In the dropdown box select “Elo Touch” and select Download INI file. The downloaded ini file will need to be provided to Tech Support so it can be integrated within our EloConfig Apk



6. Creating a Group

1. Navigate to the Devices section
2. Click the + sign next to Device Groups
3. Enter the Group Name and select done
4. Clicking the cog wheel next the group name will open the group settings page
5. Now you can assign your Bundle app containing the EloConfig Apk and Soti MobiControl Apk as the default app for the group
6. Navigate to the Content section, select Group next to Sort By, click and drag your Bundle from App Library to the Now Playing column for your group

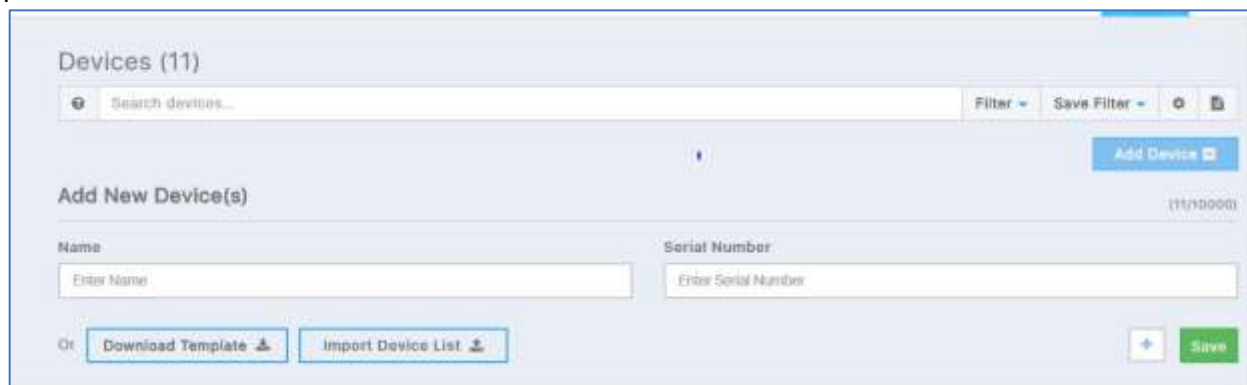


Now that your apps and settings are completely staged in EloView and ready to be distributed to all your devices, let's show you how to mass add serials....

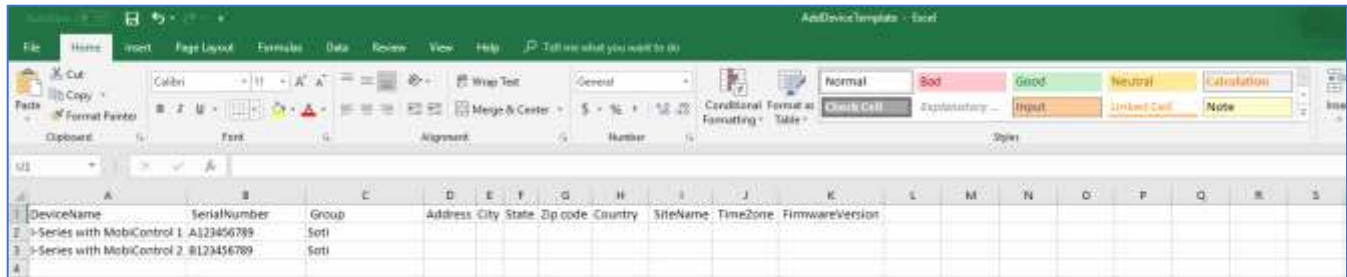
7. Mass Upload of Devices

1. On the Devices page, selecting Add Device will open the following option below.
2. When you are importing multiple devices into EloView, you first need to download the CVS template.
3. **Device Name, Serial Number, and Group Name are all required fields.**
4. Serial numbers will come in an Excel sheet from your supplier.
5. Once the template is complete, you will then click on Import Device List

**** IMPORTANT Reminder: You must create your group and group settings prior to uploading devices with Group Names ****



Example CSV file



The screenshot shows an Excel spreadsheet with the following data:

DeviceName	SerialNumber	Group	Address	City	State	Zip code	Country	SiteName	TimeZone	FirmwareVersion
-Series with MobiControl 1	A123456789	Soti								
-Series with MobiControl 2	B123456789	Soti								

Addendum

EloView Software Update

Devices can be remotely updated from the Devices menu.

- Select the device you would like to update. You will be navigated to a device specific property page.
- Select the software tab to determine if an update is necessary. Next to the Software Update text, you will see a message stating, Update Available or Device is up to Date.

For additional information on EloView, navigate to <https://eloview.com/help/index.html#tf-services>

	I-Series 2.0/ Backpack EloView Firmware Version/ Elo PayPoint Plus								
Soti Version	3.21.27	3.22.35	3.23.9	3.24.38	3.26.55	3.27.60	3.28.55	3.26.101	
Soti MobiControl 13.6.0									
Soti MobiControl 13.5.1									
Soti MobiControl 13.5.0									
Soti MobiControl 13.3.3									
Soti MobiControl 13.3.2									
Soti MobiControl 13.3.1									
Soti MobiControl 13.3.0									
Soti MobiControl 13.0.0									
Soti MobiControl 12.4.0									
 = Not Supported  = Limited Support, after a reboot or use of the power button will result in the need to reapply your profile.  = Partially Supported, after a reboot or use of the power button will result in the need to reapply your profile. App permissions are automatically granted.  = Most EloView Features are supported  = Full Compatibility with Soti MobiControl and I-Series 2.0/ Backpack									
Using MobiControl version 13.3.3 or below will trigger MobiControl Console to suspend your profile until your device is update to MobiControl version 13.5.0 or later									
Using EloView version 3.24.38 or later will auto grant all app permissions									
EloView version 3.26.101 is available by reaching out to support@EloView.com									