

Overview

This technical article describes how to access the memory (RAM) for the EloPOS AIO product.

Memory Specifications

- Elo PN-E275416 -4GB 2400 MHz DDR4 MemorySO-DIMM
 - Amazon Option: 4GB-HyperX Kingston Technology Impact 4GB 2400MHz DDR4 CL14 SODIMM Laptop Memory (HX424S14IB/4) <https://tinyurl.com/qlledaxq> (link valid at time of writing)
- Elo PN-E275635 -8GB 2400 MHz DDR4 MemorySO-DIMM
 - Amazon Option: 8GB-Kingston Technology ValueRAM8GB-2400Mhz DDR4 Non-ECC CL17 SODIMM 1Rx8 (KVR24S17S8/8) <https://tinyurl.com/renq3xh> (link valid at time of writing)

Steps

To access the memory (RAM) on the EloPOS unit follow the below steps:

1. Disconnect power from the EloPOS unit.
2. Place unit face down on a protective surface and remove the Philipps screw from the lower access panel.



3. Remove lower and upper access panels to gain access to internal components.



4. Remove or add memory as needed, then reassemble.



Pic 1 Back of RAM

Pic 2 Front of RAM