Cleaning Methods for Elo Touchscreens (COVID-19)

Elo's recommended cleaning methods and guidelines can be found below:

Last Updated October 20, 2026
This technical bulletin describes the recommended cleaning and disinfecting procedures for Elo products. Included are recommended disinfectant products that are safe for use with Elo products and approved by the US Center for Disease Control and Prevention (CDC) and the US Environmental Protection Agency (EPA).

Cleaning and disinfecting are two separate steps. Cleaning removes dirt, grease, dust and other contaminants. Disinfecting is a process that uses a chemical designed to destroy bacteria. Please note that many pre-moistened wipes require dwell time on the product's surface. Without achieving the appropriate dwell time, the disinfectant is less effective. Please refer to the instructions on your cleaning product before administering a cleaning on any Elo product.

Cleaning your Elo Product

1. To prepare the touchscreen for cleaning, power down the device (if possible), or ensure your on-screen software can tolerate false touches while you clean.

2. Do not get liquids inside the unit. Do not spray the Elo product directly. Instead, use wet wipes or a non-abrasive cloth sprayed or dampened with the cleaning solution and the excess moisture squeezed out.

3. Avoid highly concentrated alcohol (> 70%), non-diluted bleach or ammonia solutions, as these may cause discoloration.

4. Wipe all surfaces with the appropriate wipes or cloths and approved cleaning products and allow them to dry.

Disinfecting your Elo Product

1. To prepare the touchscreen for disinfecting, power down the device (if possible), or ensure your on-screen software can tolerate false touches while you clean.

2. Do not get liquids inside the unit. Do not spray the Elo product directly. Instead, use wet wipes or a sprayed or dampened non-abrasive cloth with the excess moisture squeezed out.

3. Choose a disinfectant solution that is safe for use with Elo products. A list of approved disinfectants can be found below.

4. Read and follow the disinfectant manufacturer's instructions carefully. Many manufacturers require the surface to remain wet for a few minutes, so continuous wiping might be required.

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US CDC-recommended disinfectant solutions safe for Elo products

- Household bleach solution (1/3 cup of bleach per gal. of water)
- Isopropyl alcohol (≤ 70% alcohol)

More information from the CDC specifically about disinfecting for COVID-19, visit the following CDC website: https://www.epa.gov/coronavirus-and-disinfectants

US EPA-recommended disinfectants safe for Elo products (including registration number)

Clorox:

- Disinfecting Wipes - **Reg. No. 5813-79**
- Healthcare Bleach Germicidal Wipes - **Reg. No. 67619-12**
- Cleaner Disinfectant Wipes - **Reg. No. 67619-25**
- Commercial Solutions Hydrogen Peroxide - Reg. No. 67619-24

Lonza:

- Disinfectant Wipes - **Reg. No. 6836-313**

Lysol:

- Clean & Fresh Multi Surface
- Cleaner (20% cleaner solution to water ratio) - **Reg. No. 777-89**

Purell:

- Professional Surface Disinfectant Wipes - **Reg. No. 84150-1**

Diversey

- Oxivir Excel Foam (active ingredient Hydrogen peroxide) - Reg. No. 70627-56

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Elo understands the importance of cleaning high-touch devices to prevent the spread of disease and infection. In healthcare environments, Elo recommends that organizations follow the CDC standards and facility guidelines on environmental cleaning procedures. A CDC procedures can be found here:

CDC Environmental Cleaning Procedures for Healthcare-Associated Infections

The following common medical-grade cleaning products are approved for use on Elo devices that are manufactured with edge-to-edge glass.

Metrex

- CaviWipes™ - **Reg. No. 46781- 8-AA**
- CaviWipes™ 2.0 - **Reg. No. 46781- 17-AA**
- CaviWipes1™ - **Reg. No. 46781- 13-AA**
- CaviWipes™ Bleach - **Reg. No. 46781- 15-AA**
- CaviCide™ - **Reg. No. 46781- 6-AA**
- CaviCide1™ - **Reg. No. 46781- 12-AA**
- Envirocide™ - Reg. No. 46781- 6-ZC
- MetriGuard™ - **Reg. No. 1677-263**

Ecolab

- Quaternary Disinfectant Wipes - Reg. No. 6836-372-1677
- Disinfectant 1 Wipe - **Reg. No. 46781- 6-ZA**

PDI Wipes

- Super Sani-Cloth® Germicidal Wipes (Purple Top) - Reg. No. 9480-4
- Sani-Cloth Bleach Germicidal Wipes - Reg. No. 9480-8
- Sani-Cloth AF3 Germicidal Wipes (Gray Top) - Reg. No. 9480-9
- Sani-Cloth Prime Germicidal Wipes - Reg. No. 9480-12
- Sani-Cloth Plus Germicidal Wipes - Reg. No. 9480-6

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More information from the EPA on recommended disinfectants for Coronavirus Disease 2019 (COVID-19) can be found here: **https://www.epa.gov/pesticide-registration/list-n-disinfectants-use-against-sars-cov-2**

Do **NOT** use the following materials when cleaning/disinfecting your Elo product

- Isopropyl Alcohol at concentration > 70%
- Methyl Alcohol or Ethyl Alcohol at concentration > 35%
- Ion based solutions such as Salt Water
- Thinner or benzine
- Strong alkali lyes
- Strong solvents
- Acids
- Detergents with fluoride
- Detergents with ammonia at concentration > 1.6%
- Abrasive cleaners
- Detergents with abrasives
- Formula 409
- Steel wool
- Sponges with abrasives
- Steel blades
- Cloth with steel threads

#covid-19 #corona #virus #cleaning #disinfecting

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