

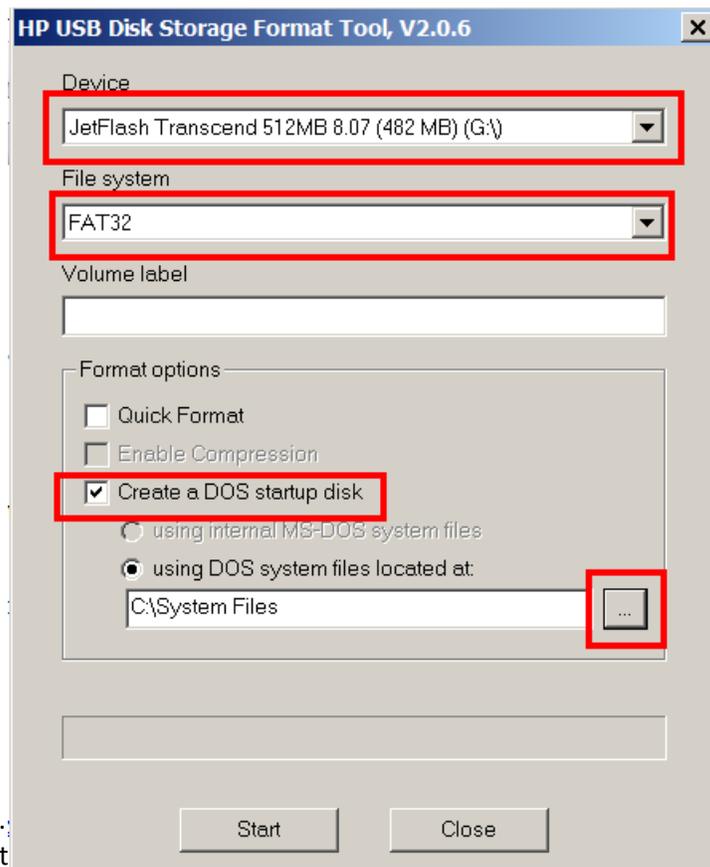
### Executive Summary:

This tech bulletin describes how to create a bootable USB flash drive using the HP USB Disk Storage Format Tool, V2.2.3.

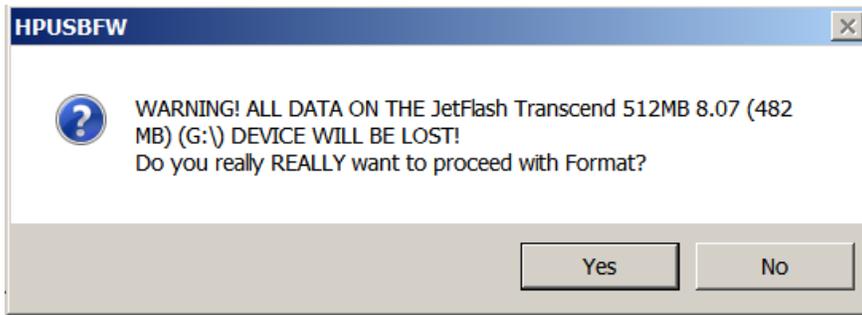
This is intended to be used for applying BIOS and Firmware updates that require bootable USB media in the FAT32 format.

### Procedure

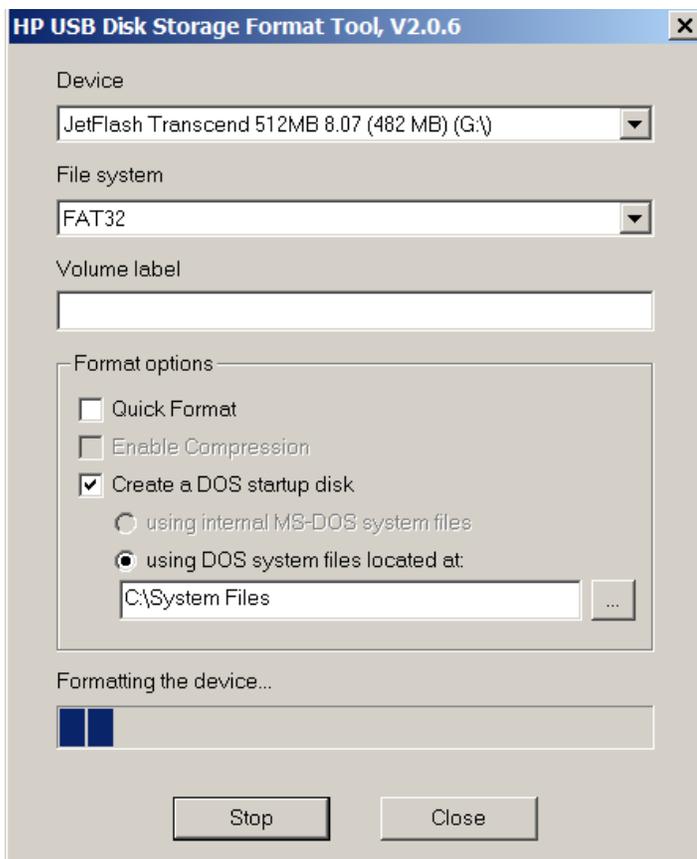
1. Download the HP USB Disk Storage Format Tool, V2.2.3:  
[https://elotouch.sharepoint.com/:u:/s/KnoxvilleTechnicalServices/ECxIHOO1M7pPqXXLOWD\\_tyUByob6CzBnxX9XJftVHRPftg?e=bK6LSE](https://elotouch.sharepoint.com/:u:/s/KnoxvilleTechnicalServices/ECxIHOO1M7pPqXXLOWD_tyUByob6CzBnxX9XJftVHRPftg?e=bK6LSE)
2. Download the DOS System files and unzip to the root of C:\ drive.  
[https://elotouch.sharepoint.com/:u:/s/KnoxvilleTechnicalServices/ETore7OxKLUjjzyqVEN3KgB6WUvrUJJAm7xdagFUsa\\_A?e=AwvovA](https://elotouch.sharepoint.com/:u:/s/KnoxvilleTechnicalServices/ETore7OxKLUjjzyqVEN3KgB6WUvrUJJAm7xdagFUsa_A?e=AwvovA)
3. Insert a USB flash drive into the computer.
4. Run the HP tool.
  - a. Select the USB flash drive from the Device drop-down menu.
  - b. Choose FAT32 from the File system menu.
  - c. Place a check mark in the "Create a DOS startup disk."
  - d. Navigate to the DOS system files you unzipped to the root of C:\ drive.
  - e. Press the "Start" button.



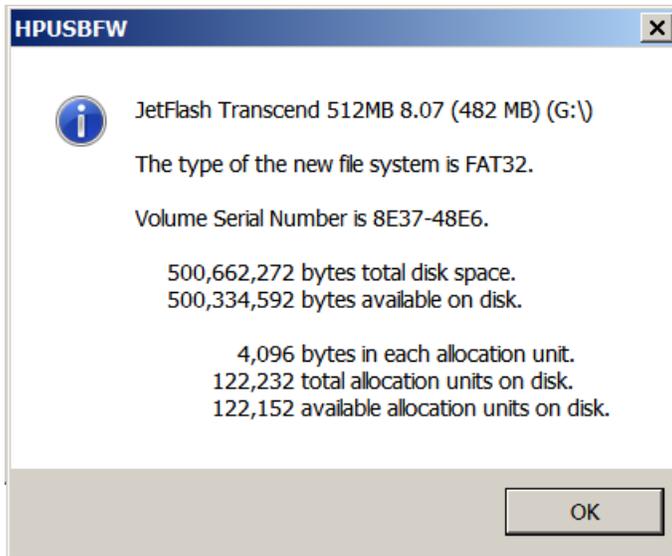
5. You will be presented with the following dialog box. Make certain you have chosen the correct USB drive. Once formatted it cannot be undone. Choose "Yes" if you are sure.



6. The HP tool will then proceed to format the USB flash drive. Please be patient and let it finish. The progress bar at the bottom will indicate progress.



7. Once HP tool is finished formatting the USB flash drive, you will be presented with the following dialog box, choose "OK" to and then close the HP Disk Format Tool.



8. The USB flash drive is now formatted to boot in a Windows computer system. You can now add necessary files such as BIOS updates, Firmware, etc.

### Contact Information:

For technical support or help with this procedure, please call 844-435-6832 or email [support@elotouch.com](mailto:support@elotouch.com). If not in the North American region, may also contact the technical support group for your area here: <http://support.elotouch.com/TechnicalSupport/ContactTechnicalSupport/>