

December 9th, 2021

Product Manager: Bryan Zirkle

Product Management Bulletin

Number: 000-756

Transition Notice: 2002L & 2094L



Product Information

Due to supply limitations for the current LCD panel being used on the 2002L touchscreen monitors and 2094L open frames, Elo will be transitioning these products to a new panel. The replacement panel is the last remaining FHD panel in the market for this size. While we work to minimize product changes, they are needed from time to time. Due to the limited panel options in the market and our window for last time buy on the current panel, this will require a running change on the current SKUs. Please note, the new panel will cause a slight change to the viewing angles.

For long-term support, it is recommended to begin the process of sampling Elo's 22-inch products. For the 2002L touchscreen monitor, the 2202L is the recommended replacement monitor. For the 2094L open frame, we recommend qualifying the 2294L PCAP open frame to ensure a smooth and timely transition.

Inventory and Ordering Information

- Orders placed with Elo through December 30th, 2021 will use the current 20-inch LCD panel.
- All orders placed with Elo as of December 31st, 2021 will migrate to the new 20-inch LCD panel.
- Please consult with your sales representative for specific part numbers and details.

Touchscreen Monitor Part Numbers

Transitioning Part Number	Transitioning Marketing Description	Replacement Part Number	Replacement Marketing Description
E396119	2002L 19.5-inch wide LCD Monitor, Full HD, Projected Capacitive 10-touch, USB Controller, Anti-glare, Zero-bezel, mini-VGA and HDMI video interface, Black, Worldwide	E351600	Elo 2202L 22-inch wide LCD Monitor, Full HD, Projected Capacitive 10-touch, USB Controller, Clear, Zero-bezel, VGA and HDMI video interface, Black, Worldwide
E125897	Elo 2002L 19.5-inch wide LCD Monitor, Full HD, Projected Capacitive 10-touch, USB Controller, Anti-glare, Zero-bezel, No Stand, mini-VGA and HDMI video interface, Black, Worldwide	E126096	Elo 2202L 22-inch wide LCD Monitor, Full HD, Projected Capacitive 10-touch, USB Controller, Clear, Zero-bezel, No Stand, VGA and HDMI video interface, Black, Worldwide

Open Frame Touchscreen Part Numbers

Transitioning Part Number	Transitioning Marketing Description	Replacement Part Number	Replacement Marketing Description
E331214	2094L 19.5-inch wide FHD LCD WVA (LED Backlight), Open Frame, HDMI, VGA & Display Port video interface, Projected Capacitive 10 Touch Zero-Bezel, USB touch controller interface, Worldwide, Clear, No power brick	E330620	2294L 21.5-inch wide FHD LCD WVA (LED Backlight), Open Frame, HDMI, VGA & Display Port video interface, Projected Capacitive 10 Touch Zero-Bezel, USB touch controller interface, Worldwide, Clear, No power brick
E328883	2094L 19.5-inch wide FHD LCD WVA (LED Backlight), Open Frame, HDMI, VGA & Display Port video interface, IntelliTouch, USB & RS232 touch controller interface, Worldwide, Clear, No power brick		

Contacts

For more information on price and lead time for ordering products, please contact Elo customer sales and support for assistance.

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