



January 19th, 2022

Product Manager: Bryan Zirkle & Todd Fender

Product Management Bulletin

Number: 000-757

Transition Notice: 3243L & 4243L IntelliTouch® (SAW) Open Frame Touchscreens

Product Information

Please be advised that the 3243L and 4243L IntelliTouch® (SAW) open frame touchscreens are being discontinued and transitioned to the new TouchPro® PCAP 3263L and 4363L. Elo's robust TouchPro PCAP touchscreens outperform SAW with highly sensitive multi-touch that is not affected by surface contaminants. While we work to minimize product changes, product refreshes are needed from time to time to keep the product current with new technology and features. When this occurs, we try to offer a suitable replacement product with equal or better specifications. Please see the table below for the suggested replacements.

Inventory and Last Time Order

- Please note that remaining inventory will be available on a first-come first-served basis.
- Elo will accept orders through February 2nd, 2022 with last time shipments to be confirmed based on lead-times.
- Please consult with your sales representative for specific part numbers and details.
- Recommended replacement part may not be electrically or mechanically identical to the discontinued product.

Part Numbers

Transitioning Part Number	Transitioning Marketing Description	Replacement Part Number	Replacement Marketing Description
E326202	Elo 3243L 32-inch wide Open Frame, Full HD with LED backlight, IntelliTouch (SAW) Dual-touch, USB, Clear, Bezel, VGA & HDMI video interface, Gray	E343671	Elo 3263L 32-inch wide LCD Open Frame, Full HD, VGA & HDMI 1.4, Projected Capacitive 40-Touch with Palm Rejection & Touch Thru, Clear Anti-friction Glass, USB, Gray
		E343872	3263L 32-inch wide LCD Open Frame, Full HD, VGA & HDMI 1.4, Projected Capacitive 40-Touch with Palm Rejection & Touch Thru, Anti-glare Glass, USB, Gray



Part Numbers Cont'd

Transitioning Part Number	Transitioning Marketing Description	Replacement Part Number	Replacement Marketing Description
E000444	Elo 4243L 42-inch wide Open Frame, Full HD with LED backlight, IntelliTouch (SAW) Dual-touch, USB, Clear, Bezel, VGA & HDMI video interface, Gray	E344056	Elo 4363L 43-inch wide LCD Open Frame, Full HD, VGA & HDMI 1.4, Projected Capacitive 40-Touch with Palm Rejection & Touch Thru, Clear Anti-friction Glass, USB, Gray
		E344260	Elo 4363L 43-inch wide LCD Open Frame, Full HD, VGA & HDMI 1.4, Projected Capacitive 40-Touch with Palm Rejection & Touch Thru, Anti-glare Glass, USB, Gray

Contacts

For more information on price and lead time for ordering products, please contact Elo customer sales and support for assistance.

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