

## Description

This document describes how to use the Elo Touch Analyzing Tool, v1.0.0.2 This software tool can be installed on Windows 7/10/11 with or without an Elo Touch driver installed. This tool can help collect touch events, save them to log files, and replay touch events.

## <u>Steps</u>

- 1. Download EloTouchAnalyzingTool v1.0.0.2
- 2. Install Elo Touch Analyzing Tool by running install\_silent.bat or EloTouchMon.msi.

Name	Status	Date modified	Туре	Size
🛃 EloTouchMon.msi	$\odot$	2/4/2022 10:41 AM	Windows Installer	46,340 KB
💿 install.bat	$\odot$	2/4/2022 10:41 AM	Windows Batch File	1 KB
install_silent.bat	Ø	2/4/2022 10:41 AM	Windows Batch File	1 KB
install_silent_feature_db.bat	$\odot$	2/4/2022 10:41 AM	Windows Batch File	1 KB
install_silent_feature_log.bat	Ø	2/4/2022 10:41 AM	Windows Batch File	1 KB
💿 uninstall.bat	$\odot$	2/4/2022 10:41 AM	Windows Batch File	1 KB
💿 uninstall_silent.bat	Ø	2/4/2022 10:41 AM	Windows Batch File	1 KB

## 3. Choose Next



4. Read and accept the license agreement, then choose Next



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Elo Touch Analyzing Tool v1.0.0.2 Instructions	<b>TB000141</b>	REV. A
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5. Leave at default location C:\Program Files (x86)\EloTouchMon\ choose Next



## 6. Choose Install



7. Program will install, when completed choose Finish



- 8. Leave software running for some time until touch issues happen.
  - Program will auto start during system boots up; you can leave it running for several days.



Elo Touch Analyzing Tool v1.0.0.2 Instructions

TB000141 REV. A

9. *Go to* **Windows Start Menu** and *click* "**Elo Touch Analyzer**" to replay events on the same system.



10. Copy log files from the following location C:\ProgramData\EloTouchMon\Log\



- 11. Send copy of log files to Elo to be analyzed.
- 12. All log files will be removed from system when tool is uninstalled.