

PRODUCT MANAGEMENT BULLETIN

April 25, 2022

Product Manager: Katie Wu

Product Management Bulletin

Number: 000-762

Transition Notice Update: WallabyTM Self-Service Stands & EMV Cradles



Product Information

With the release of the new Wallaby™ Self-Service Stands and EMV Cradles that offer compatibility with the 15- and 22-inch Android I-Series 4, as well as the previous gen 15- and 22-inch Android and Windows I-Series 2/3, we will be discontinuing the following models (E796783, E796965, E410697, E699053, E798125) specified in the table below.

For customers who currently have the Wallaby Self-Service Stands that are being discontinued and want to utilize them with the Android I-Series 4, Elo is offering a new mounting bracket kit (E351978) to support compatibility.

Inventory and Ordering Information

- Recommended replacement parts are mechanically compatible to discontinued products.
- All orders placed as of April 30th, 2022 will migrate to the replacement part numbers.
- Please consult with your sales representative for specific part numbers and details.



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Wallaby Self-Service Stands Part Numbers

Transitioning Part Number	Transitioning Marketing Description	Replacement Part Number	Replacement Marketing Description
E796783	Wallaby self-service countertop stand. Supports Epson or Star printers and 15-inch or 22-inch I-Series	E421137	Wallaby self-service countertop stand, compatible with 15-inch or 22-inch I- Series and Epson or Star printers
E796965	Wallaby self-service floor stand top. Supports Epson or Star printers and 15- inch or 22-inch I-Series (Note: complete self-service floor stand requires floor base part E797162 sold separately)	E421325	Wallaby self-service floor stand top, compatible with 15-inch or 22-inch I-Series and Epson or Star printers (note: complete self-service floor stand requires floor base part E797162 sold separately)

EMV Cradles Part Numbers

Transitioning Part Number	Transitioning Marketing Description	Replacement Part Number	Replacement Marketing Description
E410697	EMV cradle kit for Wallaby self-service stand, compatible with Ingenico LANE3000	E458605	EMV cradle kit for Wallaby self-service stand with I-Series, compatible with Ingenico LANE3000
E699053	EMV cradle kit for Wallaby self-service stand, compatible with Ingenico IPP320, IPP350 and IPP315	E458797	EMV cradle kit for Wallaby self-service stand with I-Series, compatible with Ingenico IPP320, IPP350 and IPP315
E798125	EMV cradle kit for Wallaby self-service stand, compatible with Verifone MX915 and Ingenico iSC250	E458992	EMV cradle kit for Wallaby self-service stand with I-Series, compatible with Verifone MX915, M400, Ingenico iSC250 and Square Terminal

Contacts

For more information on price and lead time for ordering products, please contact Elo customer sales and support for assistance.

Americas
Toll 800-FLC

Toll 800-ELO-TOUCH
Tel +1 408 597 8000
EloSales.NA@elotouch.com
www.elotouch.com

Europe (EMEA)
Tel +32 16 930 136
EMEA.Sales@elotouch.com
www.elotouch.eu

Asia Pacific
Tel +86 (21) 3329 1385
EloAsia@elotouch.com
www.elotouch.com.cn

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