

April 29, 2025

Product Manager: Charles Dickinson

Product Management Bulletin

Number: 000-803

Transition Notice: Gen 1 Z10, Z20 & Z30 POS Stands



Product Information

Elo is upgrading the current line of Z10, Z20, and Z30 POS stands and will be transitioning them to the next generation models coming in May 2025. While Elo makes every effort to minimize product changes, they are needed from time to time. The new Gen 2 POS Stands will offer similar functionality and form factors as the previous generation, with upgrades that include better aesthetics and supported products. For more information on the technical differences, please reference the table below:

Technical Differences

Product Name	Gen 1	Gen 2
Z10 POS Stand	VESA mount only. For I-Series 4 Slate with Android devices	"Invisible mount" or VESA with included adapter. For I-Series 3 Slate with Intel or I-Series 4 or 5 Slate with Android.
Z20 POS Stand	Gen 1 and Gen 2 are functionally identical with minor cosmetic and assembly differences only. For 10" and 15" I-Series 4 or 5.	
Z30 POS Stand	VESA mount only For I-Series 4 Slate with Android devices	"Invisible mount" only. For I-Series 3 Slate with Intel or I-Series 5 Slate with Android.

Inventory and Ordering Information

- Remaining inventory will be available on a first-come first-served basis.
- Please check with your distribution partner(s) for their current inventory levels.



Part Numbers

Transitioning Part Number	Transitioning Marketing Description	Replacement Part Number	Replacement Marketing Description
E398278	Elo Z10 POS Stand for I-Series 4 Slate	E767159	Elo Z10 POS Stand Gen 2
E809321	Elo Z20 POS Stand for I-Series 4 Android (10-inch, 15-inch)	E767356	Elo Z20 POS Stand for I-Series 4 and I-Series 5 Android (10-inch, 15-inch)
E483135	Elo Z30 POS Stand without CFD, for I-Series 4 Slate	E767561	Elo Z30 POS Stand without CFD Gen 2
E482940	Elo Z30 POS Stand with 10-inch HD PCAP 10-touch CFD for I-Series 4 Slate	E768749	Elo Z30 POS Stand with CFD Gen 2

Please note, the EloPOS Z30 configurations that include an I-Series 4 Slate display (E482347, E482746, E392186, E392977) will continue to be sold at this time.

Contacts

For more information on price and lead time for ordering products, please contact Elo customer sales and support for assistance.

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